

**MODEL**

E-Series	Model Description	Production Start
I01	i3	January 2020
I12	i8 Coupe	November 2019 (limited)
I15	i8 Roadster	November 2019 (limited)

SITUATION

Model	Comments
i3 and i3s Battery Electric Vehicle (BEV) and Range Extender (REx)	No changes in QC1 from model year 2019. Minor simplifications for Maintenance.
i8 Coupe	"
i8 Roadster	"

17-digit Vehicle Identification Number (VIN): The 10th digit (model year identifier) utilizes the letter "L" for MY 2020.

Service Bulletin sections:

Topic	Purpose
New product information	Overall familiarization with new vehicle visual and operational features, prior to performing the QC1. Intended for all center personnel.
Quality Certification 1 (QC1)	Product details and clarifications relevant to preparing a vehicle for showroom display, test drives, or customer presentation. Intended for technicians and salespeople.
Maintenance	Overall maintenance aspects once a vehicle is retailed, especially if unusual operations are required. Details provided in an attachment. Intended for technicians.
General notes, Parts information, Warranty information	Intended for parts and warranty administrators.

A reference guide for 2020 BMW models officially communicated through 11/2019 is included for your convenience. Refer to **Attachment 3**. The guide is also found in TIS per the path Technical Documentation- Workshop Info-New Model initial Information-

Important warning for working on the high-voltage systems on the i3 or i8:

Only properly trained personnel, who have passed all applicable technical training courses, should perform any maintenance or repairs on any Hybrid or Electric Vehicle. Work performed by unqualified persons may result in severe injury or damage to the vehicle. Additional information is found in Repair Instruction 61 00... Observe safety instructions when handling electric vehicles.

QC1

A single-page version of the QC1 checklist for the 2020 BMW i3 and i8 is enclosed per **Attachment 1**.

Note:

The traditional 4-page QC1 checklist is no longer required for each vehicle as of the 2019 model year, and will not be available to order via ATLAS. Submission of the warranty claim upon completion of either the showroom display portion and the road test portion; or the spot delivery implies the successful completion of all individual QC1 operations.

The single-page QC1 checklist (Attachment 1) is intended:

- As a reference for the various operations needed for the different possible scenarios to prepare the vehicle for customer delivery
- For Service Department supervisors to print out and train a new QC1 technician on the operations
- The customer does not need to sign the checklist, but Service Department associates are at liberty to print it out for individual vehicles if demanded by the customer

The DOT (Department of Transportation) numbers from each tire's sidewall do not need to be recorded for factory-fitted tires. The DOT numbers were recorded at the manufacturing plant and stored in a proprietary database.

However, if a BMW-approved accessory wheel set is installed by the BMW center prior to customer delivery, the DOT numbers from the accessory tires must be recorded on an individually printed QC1 checklist (Attachment 1). A copy of that checklist must remain in the dealer file.

A few QC1 operations have been relocated from the road test portion to other sections where the vehicle is stationary. This is for improved efficiency and effectiveness:

- Enter BMW Assist Phone Numbers per Completed Agreement
- Enter current date in "Date of First Registration" for Condition Based Service
- Speaker and Fader operation (incl. bass, treble, and balance)

For BMW centers located in the State of California: Refer to [B00 05 18](#) for vehicle labeling requirements per California Proposition 65. The requirements go into effect as of August 30, 2018. The QC1 reference checklist (Attachment 1) has been updated to include a line for this vehicle labeling in the "Delivery Check- Salesperson" section.

All models: The ChargePoint brochure and ChargeNow cards have been discontinued.

Recalls or Service Actions on new BMWs:

Before delivering a vehicle to a customer, please ensure that your Sales staff check the vehicle for open Recalls or Service Actions. **Keep in mind that Recalls or Service Actions can be issued after a vehicle has been prepared for spot delivery.** You are legally required to perform Recalls before selling or leasing a vehicle.

Therefore, please verify with your Service Department that your vehicles have no open Recalls or Service Actions prior to customer delivery. You can check for open Recalls or Service Actions via the following systems:

- Key Reader, or
- DealerSpeed.net- DCSnet- Service- Vehicle History- enter the chassis#- check the section "Open Campaign Information"

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle until all recall repairs have been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed, or use/sell replacement equipment/parts subject to a Recall. Note also that substantial civil penalties apply to violations of this law.

Maintenance

New: For the Standard Scope (work to be performed during any scheduled service), the following operations are no longer required:

- i3, i8: Charge the HV battery
- i3, i8: Record the HV battery charging settings which were selected by the customer
- i3: Measuring the brake pad thickness

Refer to [Attachment 2](#) for the Condition-Based Service (CBS) intervals and maintenance operations.

The maintenance operations referenced above are available outside of the official BMW network for single vehicle owners and independent repair facilities via www.bmwtechinfo.com.

General Notes

Maintenance and Warranty Information booklets are 2 separate booklets. The part numbers are shown for identification purposes only. They are not available via ATLAS.

2020 i3, i8 Warranty booklet

P/N 01 00 2 469 760 (print date 11/2019)

2020 i3, i8 Maintenance booklet

P/N 01 00 2 469 761 (print date 11/2019)

WARRANTY INFORMATION

Reimbursement of the BMW Pre-Delivery Inspection (Quality Certification 1) on 2020 BMWs is via submission of a warranty claim when the work is completed.

- If the Display and Delivery portions of the inspection are performed separately, individual claims should be submitted when those operations are performed.

- If the entire QC1 delivery inspection is performed at the same time, submit one claim for “Spot Delivery.” This is an important difference from the prior process, and claims must not reflect Display and Delivery if only the Spot Delivery was actually performed.
- All BMWs are only eligible for either the Display and Delivery Inspection, or the Spot Delivery Inspection.
- If a BMW center performs the Display Inspection and the vehicle is traded, then the second center may only perform and claim the Delivery Inspection. Check the DCS Vehicle History Report to determine whether a claim for this work had been submitted by another center.
- If a center receives a vehicle, does nothing to it and then trades it to another center, then the second center may perform the Display and Delivery Inspection or the Spot Delivery Inspection, whichever is relevant. Check the DCS Vehicle History Report to determine if a claim for this work had been submitted by another center.

BMW Company Vehicles

Reimbursement for performing the QC1 on BMW company vehicles of any model year for regional employees of BMW of North America, LLC must still be requested by submitting a claim through DCS. Use the Spot Delivery codes listed below:

Defect Code:	11999977BV
Labor Operation:	00 00 012
Flat Rate Units:	Refer to AIR

Refer to AIR for the corresponding flat rate unit (FRU) allowance.

At the AIR start screen, use the Search for vehicle with vehicle identification number option (enter a minimum of the last 7 digits of the VIN). In the AIR application, select Flat Rate Units from the top menu bar, enter the flat rate labor operation without spaces in the search field, hit enter or the search icon to access the corresponding Flat rate unit group details and FRU allowance information.

Note: BMW company vehicles delivered to field personnel may have already received a full QC1 either from Plant Spartanburg, South Carolina, or from the VDC (Vehicle Distribution Center) which serves your region. This should be evident upon arrival at your center by the following:

- The absence of the usual protective seat and door panel covers
- Transport mode has been deactivated (radio is operational)
- The Monroney label not being affixed to the window, etc.

Please verify that the QC1 has already been performed at a VDC on a specific vehicle by contacting your Regional Distribution Manager with the chassis number.

IMPORTANT:

As with all work that is reimbursed by BMW, the repair order, time recording, and record keeping requirements outlined in the Warranty Policy and Procedures Manual must be strictly observed.

Quality Certification I payments are subject to audit.

Supporting Materials

[picture as pdf B000120 Attachment 1 2020 i3, i8 QC1 reference checklist 1_20.pdf](#)

[picture as pdf B000120 Attachment 3 2020 BMW Group models reference guide 11_19.pdf](#)

[picture as pdf B000120 Attachment 2 BMW i3, i8 CBS intervals and maintenance 1_20.pdf](#)