

**MODEL**

F25 (X3) F26 (X4)

SITUATION

Model	Production Start	Comments
X3 sDrive28i, xDrive28i, xDrive28d, xDrive35i	16-Apr	No changes in maintenance from the 2016 model year.
X4 xDrive28i, xDriveM40i	"	No changes in maintenance from the 2016 model year. The 2016 X4 xDrive35i has been discontinued.

17-digit Vehicle Identification Number (VIN): The 10th digit (model year identifier) utilizes the letter "H" for MY 2017.

Service Bulletin sections:

Topic	Purpose
New product information	Overall familiarization with new vehicle visual and operational features, prior to performing the QC1. Intended for all center personnel.
Quality Certification 1 (QC1)	Product details and clarifications relevant to preparing a vehicle for showroom display, test drives, or customer presentation. Intended for technicians and salespeople.
Maintenance	Overall maintenance aspects once a vehicle is retailed, especially if unusual operations are required. Details provided in an attachment. Intended for technicians.
General notes, Parts information, Warranty information	Intended for parts and warranty administrators.

New Product Information:

All models:

- iDrive 5.0, featuring an 8.8" Central Information Display (CID) screen when also equipped with optional Navigation (code 609), or a 6.5" screen as standard equipment.
- When equipped with the optional Wireless Charging (code 6NW), a charging cradle is located within the center console armrest; replacing the snap-in adapter. The feature includes wireless inductive charging according to the Qi standard for compatible cell phones; LED charge-level indicator, and a cell phone reminder alert.
- The automatic self-dimming function of the passenger side rear-view mirror has been discontinued
- The elastic retaining strap on the right side of the cargo area has been discontinued

Quality Certification 1 (QC1):

A new QC1 form has been developed for the 2017 models covered in this bulletin: P/N 01 00 2 411 743 (print date 4/16). Refer to **Attachment 1**.

- Wireless cell phone charger: The smartphone must be positioned with its back to the charging surface
- The following printed items are no longer included in the vehicle portfolio. However, the information is contained in the integrated electronic owner's manual, accessed using the CID: - Quick reference guide- License brochure- Supplementary owner's manual

Recalls or Service Actions on new BMWs:

Before delivering a vehicle to a customer, please ensure that your Sales staff check the vehicle for open Recalls or Service Actions. **Keep in mind that Recalls or Service Actions can be issued after a vehicle has been prepared for spot delivery.** You are legally required to perform Recalls before selling or leasing a vehicle. Therefore, please verify with your Service Department that your vehicles have no open Recalls or

Service Actions prior to customer delivery. You can check for an open Recalls or Service Actions via the following systems:

- Key Reader, or
- DealerSpeed.net- DCSnet- Service- Vehicle History- enter the chassis#- check the section “Open Campaign Information”

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle until all recall repairs have been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed, or use/sell replacement equipment/parts subject to a Recall. Note also that substantial civil penalties apply to violations of this law.

Maintenance

The BMW maintenance program has been restructured. Standard coverage is now 3 years/36,000 miles.

Refer to [SI B01 05 16](#).

Refer to **Attachment 2** for the Condition-Based Service (CBS) intervals on the 2017 BMW X3 and X4.

Refer to **Attachment 3** for the maintenance operations.

General Notes

For the 2017 model year, the Service and Warranty Information booklet has been split into 2 separate booklets. The part numbers are shown for identification purposes only. They are not available via ATLAS.

All models Warranty	01 00 2 152 195
All models Maintenance	01 00 2 152 197

PARTS INFORMATION

Item	Description	Qty
P/N 01 00 2 411 743	Quality Certification I form (2017 X3, X4)	1 pack
(print date 4/16)		(= 25 forms)

WARRANTY INFORMATION

Reimbursement of the BMW Pre-Delivery Inspection (Quality Certification 1) on 2017 BMWs is via submission of a warranty claim when the work is completed.

- If the Display and Delivery portions of the inspection are performed separately, individual claims should be submitted when those operations are performed.
- If the entire QC1 delivery inspection is performed at the same time, submit one claim for “Spot Delivery.” This is an important difference from the prior process, and claims must not reflect Display and Delivery if only the Spot Delivery was actually performed.
- All BMWs are only eligible for either the Display and Delivery Inspection, or the Spot Delivery Inspection.
- If a BMW center performs the Display Inspection and the vehicle is traded, then the second center may only perform and claim the Delivery Inspection. Check the DCS Vehicle History Report to determine whether a claim for this work had been submitted by another center.
- If a center receives a vehicle, does nothing to it and then trades it to another center, then the second center may perform the Display and Delivery Inspection or the Spot Delivery Inspection, whichever is relevant. Check the DCS Vehicle History Report to determine if a claim for this work had been submitted by another center.

BMW Company Vehicles

Reimbursement for performing the QCI on BMW company vehicles of any model year for regional employees of BMW of North America must still be requested by submitting a claim through DCS. Use the Spot Delivery codes listed below:

Defect Code:	11 99 99 77 BV
Labor Operation:	00 00 012
Flat Rate Units:	Refer to KSD2

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the VIN. Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

Note: BMW company vehicles delivered to field personnel may have already received a full QCI either from Plant Spartanburg, South Carolina, or from the VDC (Vehicle Distribution Center) which serves your region. This should be evident upon arrival at your center by the following:

- The absence of the usual protective seat and door panel covers
- Transport mode has been deactivated (radio is operational)
- The Monroney label not being affixed to the window, etc.
- VDCs affix a small orange-colored label onto the center console near the transmission selector lever which reads "QC1 already done at VDC!" If this label is found, remove it prior to delivery to the employee.

Please verify that the QC1 has already been performed at a VDC on a specific vehicle by contacting your regional Distribution Manager with the chassis number.

IMPORTANT:

As with all work that is reimbursed by BMW, the repair order, time recording, and record keeping requirements outlined in the Warranty Policy and Procedures Manual must be strictly observed. Quality Certification I payments are subject to audit.

Supporting Materials

[picture as pdf B000216 Attachment 4 BMW Group model chart.pdf](#)

[picture as pdf B000216 Attachment 3 Maintenance requirements.pdf](#)

[picture as pdf B000216 Attachment 1 SAV QC1 01 00 2411743 4_16.pdf](#)

[picture as pdf B000216 Attachment 2 CBS intervals rev1.pdf](#)