

**MODEL**

I01 (i3, i3 Range Extender)	I12 (i8)
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SITUATION

Model	Production Start	Comments
i3, i3 Range Extender (REx)	11/15	i3 REx's engine oil viscosity changed.
i8	"	Engine oil viscosity changed.

17-digit Vehicle Identification Number (VIN): The 10th digit (model year identifier) utilizes the letter "G" for MY 2016.

Service Bulletin sections:

Topic	Purpose
New product information	Overall familiarization with new vehicle visual and operational features, prior to performing the QC1. Intended for all center personnel.
Quality Certification 1 (QC1)	Product details and clarifications relevant to preparing a vehicle for showroom display, test drives, or customer presentation. Intended for technicians and salespeople.
Maintenance	Overall maintenance aspects once a vehicle is retailed, especially if unusual operations are required. Details provided in an attachment. Intended for technicians.
General notes, Parts information, Warranty information	Intended for parts and warranty administrators.

Important warning for working on the high-voltage systems on the I01 or I12:

Only properly trained personnel, who have passed all applicable technical training courses, should perform any maintenance or repairs on any Hybrid or Electric Vehicle. Work performed by unqualified persons may result in severe injury or damage to the vehicle. Additional information is found in Repair Instruction 61 00... Observe safety instructions when handling electric vehicles.

Quality Certification 1 (QC1):

A new QC1 form has been developed for the 2016 models covered in this bulletin: P/N 01 00 2 420 688 (print date 11/15). Refer to Attachment 1.

i3:

The automatic self-dimming function of the passenger side rear-view mirror has been discontinued.

Recalls or Service Actions on new BMWs:

Before delivering a vehicle to a customer, please ensure that your Sales staff check the vehicle for open Recalls or Service Actions. **Keep in mind that Recalls or Service Actions can be issued after a vehicle has been prepared for spot delivery.** You are legally required to perform Recalls before selling or leasing a vehicle. Therefore, please verify with your Service Department that your vehicles have no open Recalls or Service Actions prior to customer delivery. You can check for an open Recalls or Service Actions via the following systems:

- Key Reader, or
- DealerSpeed.net- DCSnet- Service- Vehicle History- enter the chassis#- check the section “Open Campaign Information”

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle until all recall repairs have been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed, or use/sell replacement equipment/parts subject to a Recall. Note also that substantial civil penalties apply to violations of this law.

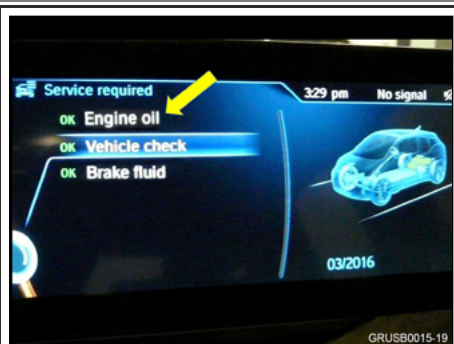
Satellite radio:

The satellite radio is standard equipment, and must be activated manually.

All models, Delivery check, Salesperson:

- Set the Navigation system to indicate the public charging stations as Points of Interest (PoI) on all models. Refer to Attachment 2.
- Disable the gas station PoI for the i3 BEV.
- Demonstrate how to download the BMW iRemote app onto the customer’s smartphone.

Maintenance



i3 Range Extender:

A new indicator for the W20 REx Engine Oil Service has been added to the Condition-Based Service in both the Central Information Display (arrow), and in the instrument cluster. Access the screen in the CID via the path “Vehicle Info”, “Vehicle status”, “Service required”.

- The i8’s B38 engine utilizes Original BMW Engine Oil SAE 0W-20, per the reference label on the top edge of the right rear quarter panel. If this recommended oil is not available, use Original BMW Engine Oil SAE 5W-30 as alternative. Refer to [SI B11 01 15](#).
- The i3 REX’s W20 engine utilizes Original BMW Engine Oil SAE 0W-30, per the reference label on the engine compartment cover beneath the luggage area floor. If this recommended oil is not available, use Original BMW Engine Oil SAE 5W-30 as alternative. Refer to [SI B11 01 15](#).
- Refer to Attachment 3 for the maintenance operations on the 2016 BMW i3.
- Refer to Attachment 4 for the maintenance operations on the 2016 BMW i8.

General Notes

2016 Service and Warranty Information booklet:

i3	SD14-006
i8	SD14-007

PARTS INFORMATION

Item	Description	Qty
P/N 01 00 2 420 688	Quality Certification I form (2016 i3, i8)	1 pack
(print date 11/15)		(= 10 forms)

WARRANTY INFORMATION

Reimbursement of the BMW Pre-Delivery Inspection (Quality Certification 1) on 2016 BMWs is via submission of a warranty claim when the work is completed.

- If the Display and Delivery portions of the inspection are performed separately, individual claims should be submitted when those operations are performed.
- If the entire QC1 delivery inspection is performed at the same time, submit one claim for "Spot Delivery." This is an important difference from the prior process, and claims must not reflect Display and Delivery if only the Spot Delivery was actually performed.
- All BMWs are only eligible for either the Display and Delivery Inspection, or the Spot Delivery Inspection.
- If a BMW center performs the Display Inspection and the vehicle is traded, then the second center may only perform and claim the Delivery Inspection. Check the DCS Vehicle History Report to determine whether a claim for this work had been submitted by another center.
- If a center receives a vehicle, does nothing to it and then trades it to another center, then the second center may perform the Display and Delivery Inspection or the Spot Delivery Inspection, whichever is relevant. Check the DCS Vehicle History Report to determine if a claim for this work had been submitted by another center.

BMW Company Vehicles

Reimbursement for performing the QCI on BMW company vehicles of any model year for regional employees of BMW of North America must still be requested by submitting a claim through DCS. Use the Spot Delivery codes listed below:

Defect Code:	11 99 99 77 BV
Labor Operation:	00 00 012
Flat Rate Units:	Refer to KSD2

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the VIN. Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

Note: BMW company vehicles delivered to field personnel may have already received a full QCI either from Plant Spartanburg, South Carolina, or from the VDC (Vehicle Distribution Center) which serves your region. This should be evident upon arrival at your center by the following:

- The absence of the usual protective seat and door panel covers
- Transport mode has been deactivated (radio is operational)
- The Monroney label not being affixed to the window, etc.
- VDCs affix a small orange-colored label onto the center console near the transmission selector lever which reads "QC1 already done at VDC!" If this label is found, remove it prior to delivery to the employee.

Please verify that the QC1 has already been performed at a VDC on a specific vehicle by contacting your regional Distribution Manager with the chassis number.

IMPORTANT:

As with all work that is reimbursed by BMW, the repair order, time recording, and record keeping requirements outlined in the Warranty Policy and Procedures Manual must be strictly observed. Quality Certification I payments are subject to audit.

Attachments

1. QC1 form, print date 11/2015
2. Navigation system charging stations Points of Interest

3. BMW i3 Maintenance requirements

4. BMW i8 Maintenance requirements

ATTACHMENTS

View PDF attachment [B000715 Attachment 1.](#)

View PDF attachment [B000715 Attachment 2.](#)

View PDF attachment [B000715 Attachment 3.](#)

View PDF attachment [B000715 Attachment 4.](#)