



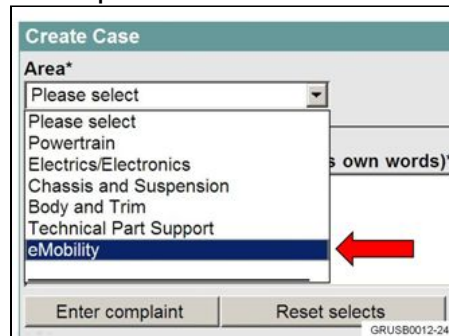
This Service Information bulletin supersedes SI B00 08 12 dated May 2014.

MODEL

E72 (ActiveHybrid X6)	F02 (ActiveHybrid 7)	F04 (ActiveHybrid 7)	F30 (ActiveHybrid 3)
F10 (ActiveHybrid 5)	I01 (i3)	UPDATE! I12 (i8)	

INFORMATION

When submitting PuMA cases involving Hybrid and Electric Vehicle (EV) concerns, be sure to select the correct “Area*” when creating a new PuMA case. Select the path: “Complaint / Area* / eMobility,” as shown in the picture below.



Any requests for technical support regarding Hybrid and EV systems should be submitted into the “eMobility Area*.”

Hybrid and EV systems refer to both High-voltage and Low-voltage components that are unique to Hybrid and EV vehicles.

Examples of such Hybrid systems include, but are not limited to the following:

- EME
- SME
- **UPDATE!** HV battery and internal components
- **UPDATE!** KLE
- **UPDATE!** LIM
- A/C compressor
- Starter Generator (SGR)
- **UPDATE!** Electric Heater (EH)

Note: Submitting cases into the incorrect Area* could cause a delay in response time.

WARRANTY INFORMATION

Not applicable.