

This Service Information bulletin supersedes SI B01 13 18 dated June 2018

What's New:

- Bulletin reformatted
- Warranty Information section updated

MODEL

F15 (X5 xDrive40e iPerformance) (N20 Engine) Model Years 2016 and 2017 produced 7/6/2015 to 7/31/2017	I01 (i3 Rex) (IB1 Engine) Model Years 2014, 2015, 2016 and 2017 produced 6/4/2013 to 4/29/2017	Model Years 2014, 2015,	
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Note: The "Model" information above is for informational purposes only, it is not the deciding

factor.

ELIGIBLE VEHICLES

To determination a vehicle's eligibility and to confirm this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first.

To assist you in identifying those vehicles that have this "component-specific" extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific "Vehicle Comment" shown below:

SI B01 13 18: For this vehicle, the Fuel Tank Pressure Sensor limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see (DC 16 11 90 01 00).

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting "Coverage, Policy and Coding" **prior** to performing any repairs.

Customer Notification Letter

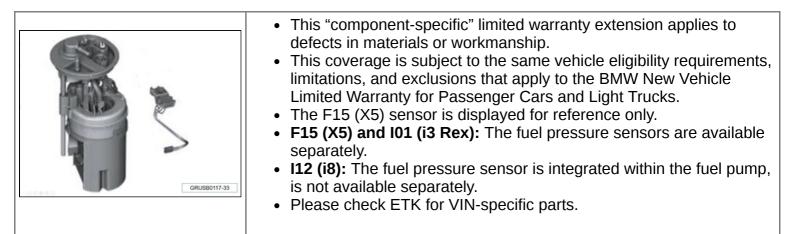
Even though this is NOT a Recall, BMW NA has sent VIN-specific customer notification letters.

INFORMATION

For the eligible vehicles, BMW of North America, LLC ("BMW NA") is extending the limited warranty for the

vehicle's Fuel Tank Pressure Sensor to:

• 10 years/120,000 miles as determined by the vehicle's original in-service date



Op Note: This bulletin is notice of a "limited warranty extension." This is NOT a notice of a

Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

PARTS INFORMATION

Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer's VIN to locate

the applicable replacement part numbers.

- Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.
- "Only in conjunction with" parts: When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed "in-conjunction" with performing a covered repair, these "required" additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the ISTA repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

WARRANTY INFORMATION

This component-specific limited warranty extension to 10 years/120,000 miles applies to "eligible US-specification BMW vehicles" that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should this component fail again, it is covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and labor operations provided below.

Defect Code:	1611900100	I01 REX I12 F15 PHEV Fuel Tank Pressure Sensor	
Labor Operation:	Labor Allowance:	Description:	
UPDATE! 00 66 128	Refer to KSD2/AIR	Replace the pressure sensor (includes connecting an approved battery charger/power supply and performing a vehicle test, extracting fuel from the fuel tank and filling) (Main work)	
Or:			
UPDATE! 00 66 718	Refer to KSD2/AIR	Replace the pressure sensor (includes connecting an approved battery charger/power supply and performing a vehicle test, extracting fuel from the fuel tank and filling) (Plus work)	
And, as necessary:			
UPDATE 61 00 006	Work time (WT)	Performing vehicle diagnosis – test module	

If you are using a Main labor code for another repair, use the Plus code labor operation 00 66 718 instead of 00 66 128.

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

Overlapping Labor Procedure – Other Repairs

If other repair work results in overlapping labor, you can replace the flat rate labor operation's stated KSD2/AIR "FRU allowance" with a:

• "Reduced FRU value" to eliminate the overlapping labor.

For help in identifying the overlapping labor, refer to the AIR FRU Plausibility Check (Overlapping Labor Tool) which is located in the AIR Client.

Eligible other repair work that will be claimed under a different defect code will require separate punch times.

Please identify and itemize those flat rate labor operations with "reduced FRU values" on the repair order and in the claim comment section.

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

For the "Models" listed above and under this extended limited warranty, BMW of North America, LLC will provide reimbursement for "qualifying customer-pay repairs" that were performed on an eligible vehicle prior to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs that do not qualify for reimbursement include repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States (including Puerto Rico), and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a "qualifying customer-pay repair" performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request "online" at www.<u>BMW-RP.com</u> under the following reference:

B-ELWR 2018 Fuel Tank Pressure Sensor 10Y120M

Reimbursement Request Procedure

The online process is initiated by attaching/sending "PDF files" of the supporting documentation for the "prior repair."

The website and attached sample customer letter provides information as to "what" documentation is needed to be supplied to support a prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center

Attention: B-ELWR 2018 Fuel Tank Pressure Sensor 10Y120M

P.O. Box 561089

Dallas, Texas 75356

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

BMW Owner/Operator Inquiries and Assistance

For all other questions, please contact the BMW's Customer Relations and Services via email at <u>Customerrelations@bmwusa.com</u> or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

Posted: Thursday, August 16, 2018

ATTACHMENTS

View PDF attachment **B011318 Fuel Tank Pressure Sensor Cust Letter**.