



**SIDE PANEL REAR LIGHT HOUSINGS: LTD WTY EXT TO 10 YEARS
WITHOUT MILEAGE LIMIT**

MODEL

| E-Series | MY | Model Description | Production Dates |
|----------|------|-----------------------------------|---------------------------------------|
| F22 | 2019 | 2 Series Coupe (All Models) | October 2, 2018 – January 19, 2019 |
| F23 | 2019 | 2 Series Convertible (All Models) | October 2, 2018 – January 19, 2019 |
| F30 | 2018 | 3 Series Sedan* | October 9, 2018 – October 11, 2018 |
| F31 | 2018 | 328d xDrive Sports Wagon | October 16, 2018 – November 15, 2018 |
| F31 | 2019 | 330i xDrive Sports Wagon | October 11, 2018 – January 21, 2019 |
| F34 | 2019 | 330i xDrive Gran Turismo | October 24, 2018 – January 14, 2019 |
| F34 | 2019 | 340i xDrive Gran Turismo | October 24, 2018 – December 18, 2018 |
| F39 | 2019 | X2 M35i | November 19, 2018 – November 19, 2018 |
| F48 | 2018 | X1 (All Models) | October 5, 2018 – November 1, 2018 |
| F48 | 2019 | X1 (All Models) | October 29, 2018 – January 18, 2019 |
| F80 | 2018 | M3 Sedan | October 6, 2018 – October 26, 2018 |
| F87 | 2019 | M2 Competition Coupe | October 2, 2018 – December 19, 2018 |
| G01 | 2019 | X3 (All Models) | November 1, 2018 – January 19, 2019 |
| G12 | 2019 | 7 Series Sedan (All Models) | October 25, 2018 – January 21, 2019 |
| G12 | 2019 | ALPINA B7 | October 25, 2018 – December 18, 2018 |

*Excludes the MY2018 320i Sedans, 320i xDrive Sedans, and 330e iPerformance Sedans

Note: The Model information above is for informational purposes only, it is not the only deciding factor.

ELIGIBLE VEHICLES

To assist you in identifying those vehicles that have this component-specific extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific Vehicle Comment shown below:

Please see SI B01 13 19 (DC 63 21 90 01 00). For this vehicle, the side panel tail lamp housing mounting tabs limited warranty for defects in materials or workmanship has been extended to 10 years without mileage limit as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Limited Warranty Extension in the DCSnet Warranty Inquiry Vehicle Comments section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

*Excludes the MY2018 320i Sedans, 320i xDrive Sedans, and 330e iPerformance Sedans

INFORMATION

For the eligible vehicles, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's **Side Panel Tail Lamp Housing Mounting Tabs** to:

- **10 years without mileage limit as determined by the vehicle's original in-service date.**

- This component and issue-specific limited warranty extension applies to defects in materials or workmanship.
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.



- During the extended limited warranty coverage period, **eligible vehicles that are beyond the 4 year/50,000 mile New Vehicle Limited Warranty coverage**, any other defect issues with the side panel tail lamps are not covered.



Note: This bulletin is notice of a limited warranty extension. This is **NOT** a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

SITUATION

The rear light housing(s) can loosen/detach at the mounting tabs, this can cause a clacking sound in the rear of the vehicle while driving.

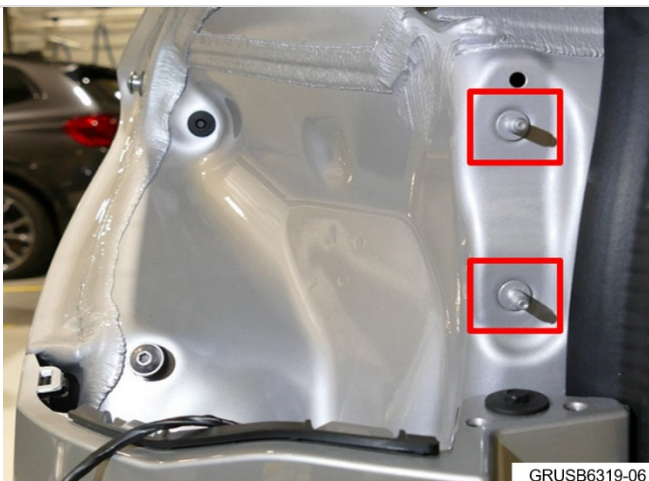
CAUSE

The plastic mounting tabs for the rear tail light assembly housing(s) may become too brittle and crack to the point where the hold down nut(s) can no longer keep the housing(s) in place.

CORRECTION

If a Model vehicle listed above arrives at your center with this Situation, visually inspect both sides.

Replace the rear tail light assembly (left, right or both) that are found to have cracked and broken Housing Mounting Tabs.



With the rear lights removed from the vehicle, the tail light mounting studs and vehicle body **MUST** be cleaned to remove potential residual manufacturing oil.

Using an 80% ethanol/20% water mixture on a clean cloth, clean the mounting studs and body area shown to the left.



Warning: 80% Ethanol/ 20% water is the only suitable cleaning solution that is safe for the vehicle body and tail lights. Do **NOT** use any alternative cleaning solution. Ethanol can be locally sourced in the form of denatured alcohol.

Using any other cleaning solution will cause damage to the vehicle.

Do not allow the tail light lenses to come into contact with the cleaning solution.

PARTS INFORMATION

Not all vehicles will require both rear tail light assemblies to be replaced.

| Part Number | Description | Quantity |
|--------------------|-------------------------------------|------------------|
| 64 50 9 123 157 | Self-locking Hex-nut | 2 or 4 as needed |
| And: | | |
| Refer to ETK/AIR | Rear light in the side panel, left | 1 |
| And/or: | | |
| Refer to ETK/AIR | Rear light in the side panel, right | 1 |

And;

Bulk Material - Sublet

| Part Number | Description | Quantity |
|--------------------|--|-----------------|
| NPN | Denatured alcohol (Ethanol-Local Purchase) | As needed |

Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer's VIN to locate the applicable replacement part numbers.

- Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.
- **Only in conjunction with parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed in-conjunction with performing a covered repair, these required additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

WARRANTY INFORMATION

This component's issue-specific limited warranty extension to 10 years without mileage limit applies to eligible US-specification BMW vehicles that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico) for defects in materials or workmanship.

During the extended limited warranty coverage period, **eligible vehicles that are beyond the 4 year/50,000 mile New Vehicle Limited Warranty coverage**, any other defect issues with the side panel tail lamps are not covered.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should this component fail again for issue described in this bulletin, it is covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and labor operations provided below.

| | | |
|---------------------|-------------------|--|
| Defect Code: | 6321900100 | F2x F3x F4x F8x G1x rear light side panel |
|---------------------|-------------------|--|

Replace left side /Check right (F22, 23, 30, 31, 34, F80 and F87)

| Labor Operation | Description | Labor Allowance |
|------------------------|---|------------------------|
| 63 21 262 | Replacing the tail light, left (Main work) | Refer to AIR |
| Or: | | |
| 63 21 762 | Replacing the tail light, left (Plus work) | Refer to AIR |
| And: | | |
| 63 00 009 | Work time (WT) to check the right side tail light housing (No repair necessary) and to clean the left side mounting studs | 2 FRU |

If you are using a Main labor code for another repair, use the Plus code labor operation 63 21 762 instead of 63 21 262.

Or, for the:

Replace right side /Check left (F22, 23, 30, 31, 34, F80 and F87)

| Labor Operation | Description | Labor Allowance |
|------------------------|---|------------------------|
| 63 21 267 | Replacing the tail light, right (Main work) | Refer to AIR |
| Or: | | |
| 63 21 767 | Replacing the tail light, right (Plus work) | Refer to AIR |
| And: | | |
| 63 00 009 | Work time (WT) to check the left side tail light housing (No repair necessary) and to clean the right side mounting studs | 2 FRU |

If you are using a Main labor code for another repair, use the Plus code labor operation 63 21 767 instead of 63 21 267

Or, for:

Check and replace both sides (F22, 23, 30, 31, 34, F80 and F87)

| Labor Operation | Description | Labor Allowance |
|------------------------|--|------------------------|
| 63 21 272 | Replacing both tail lights (Main work) | Refer to AIR |
| Or: | | |
| 63 21 772 | Replacing both tail lights (Plus work) | Refer to AIR |
| And: | | |
| 63 00 009 | Work time (WT) to clean the mounting studs on both sides | 3 FRU |

If you are using a Main labor code for another repair, use the Plus code labor operation 63 21 772 instead of 63 21 272.

Or, for the:

Replace left side/Check right (F39, F48, G01 and G12)

| Labor Operation | Description | Labor Allowance |
|------------------------|---|------------------------|
| 63 21 276 | Replacing the tail light, left (Main work) | Refer to AIR |
| Or: | | |

| | | |
|-----------|---|--------------|
| 63 21 776 | Replacing the tail light, left (Plus work) | Refer to AIR |
| And: | | |
| 63 00 009 | Work time (WT) to check the right side tail light housing (No repair necessary) and to clean the left side mounting studs | 2 FRU |

If you are using a Main labor code for another repair, use the Plus code labor operation 63 21 776 instead of 63 21 276.

Or, for the:

Replace right side/Check left (F39, F48, G01 and G12)

| Labor Operation | Description | Labor Allowance |
|-----------------|---|-----------------|
| 63 21 278 | Replacing the tail light, right (Main work) | Refer to AIR |
| Or: | | |
| 63 21 778 | Replacing the tail light, right (Plus work) | Refer to AIR |
| And: | | |
| 63 00 009 | Work time (WT) to check the left side tail light housing (No repair necessary) and to clean the right side mounting studs | 2 FRU |

If you are using a Main labor code for another repair, use the Plus code labor operation 63 21 778 instead of 63 21 278.

Or, for the:

Replace right side/Check left (G12 ALPINA B7 only)

| Labor Operation | Description | Labor Allowance |
|-----------------|---|-----------------|
| 63 00 009 | Work time for Replacing the tail light, right , checking the left side tail light housing (No repair necessary) and to clean the right side mounting studs (Main work) | 9 FRU |
| Or: | | |
| 63 00 009 | Work time for Replacing the tail light, right , checking the left side tail light housing (No repair necessary) and to clean the right side mounting studs (Plus work) | 8 FRU |

Or, for:

Check and replace both sides (F22, 23, 30, 31, 34, F80 and F87)

| Labor Operation | Description | Labor Allowance |
|-----------------|---|-----------------|
| 63 21 284 | Replacing both tail lights (Main work) | Refer to AIR |
| Or: | | |
| 63 21 784 | Replacing both tail lights (Plus work) | Refer to AIR |
| And: | | |
| 63 00 009 | Work time (WT) to check both sides and clean all mounting studs | 3 FRU |

If you are using a Main labor code for another repair, use the Plus code labor operation 63 21 784 instead of 63 21 284.

Work time labor operation code 63 00 009 is not considered a Main labor operation. Also, since the work time FRU allowance to be claimed is specified, a separate punch time is not required. However, it still requires an explanation on the repair order and in the claim comments section.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

And, as needed:

Sublet – Bulk Materials (RO and Claim Comments Required)

| | | |
|----------------------|--------------|---|
| Sublet Code 4 | Up to \$1.00 | Reimbursement for the (NPN) repair-related bulk materials |
|----------------------|--------------|---|

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC (BMW NA) will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs That Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair That Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- **B-ELWR 2020 Tail Lamp Housing Mounting Tabs 10Y/Unlimited Miles**

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center

Attention: **B-ELWR 2020 Tail Lamp Housing Mounting Tabs 10Y/Unlimited Miles**

P.O. Box 54067

Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

BMW Owner/Operator Inquiries and Assistance

For all other questions, please contact the BMW's Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Supporting Materials

[picture as pdf B011319_Customer Letter.pdf](#)