



This Service Information bulletin supersedes SI 01 23 16 dated September 2016

MODEL

E70 (X5 xDrive35d) (M57Y Engine) Model Years 2009, 2010, 2011, 2012 and 2013 produced from 7/25/2008 to 6/27/2013 **UPDATE!**

E90 (335d Sedan) (M57Y Engine) Model Years 2009, 2010 and 2011 produced from 7/25/2008 to 8/11/2011 **UPDATE!**



Attention: The “Model” information above is for informational purposes only, it is not the only

deciding factor. The “Model” information above is for informational purposes only, it is not the only deciding factor.

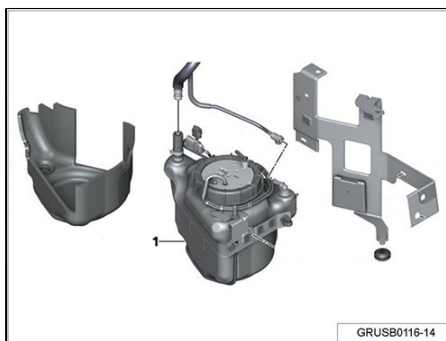
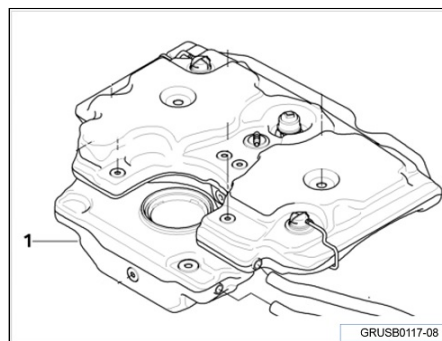
To determine vehicle eligibility and that this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first.

Please refer to the “Eligible Vehicles” section of this bulletin for further details.

INFORMATION

For the above-referenced vehicle, BMW of North America, LLC (“BMW NA”) is extending the limited warranty for the **SCR Active Tank** to:

- **10 years/120,000 miles as determined by the vehicle’s original in-service**

**UPDATE!****UPDATE!**

- **UPDATE!** Item #1 (Above): This “component-specific” limited warranty extension applies to defects in materials or workmanship.
- **UPDATE!** This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

UPDATE!

This bulletin is notice of a “component-specific limited warranty extension.” This is NOT a notice of a Recall or Service Action.

UPDATE!

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

UPDATE!

Customer Notification Letter – VIN and Component-specific Warranty

UPDATE! Even though this is **NOT** a Recall, BMW NA has sent VIN-specific customer notification letters in a phased release.

ELIGIBLE VEHICLES

UPDATE! To assist you in identifying those vehicles that have this “component-specific” extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry will be updated with the VIN and Component-specific “Vehicle Comment” shown below:

For this vehicle, the SCR Active Tank (Reservoir) limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see SI B01 23 16 (DC 16 19 90 01 00).



UPDATE!

Note: The MY 2009, 2010 and 2011 E90 “335d Sedans” have been added to this bulletin

(May 2017).

Before performing a repair and submitting a claim, first confirm that the vehicle has the above “Notice of Limited Warranty Extension” in the DCSnet Warranty Inquiry “Vehicle Comments” section.

The “model year” production start (SOP) and end date (EOP) for a specific “model variant” within a “Series” will vary, please do not use a vehicle’s production date as the sole determinant for this coverage.

If you have related eligibility and/or coverage questions, please send an e-mail with the VIN(s) and your questions to the appropriate regional “questions” e-mail address prior to performing any repairs.

PARTS INFORMATION



Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN to locate

the applicable replacement part numbers.

- **Only order these parts in the quantities needed to address customers’ vehicles that have confirmed failures.**
- **“Only in conjunction with” parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed “in-conjunction” with performing a covered repair, these “required” additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

WARRANTY INFORMATION

UPDATE! The SCR Active Tank (Reservoir) component-specific limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification BMW vehicles” that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

UPDATE! This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned

UPDATE! All other existing limited warranty coverage for the vehicle and other components has not changed.

Should the SCR Active Tank fail again, this component is covered by the remaining portion of the extended limited warranty coverage period

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

UPDATE! Qualifying Repairs - Claim Submission

Claim this work with the defect code and labor operations provided below that apply.

Defect Code:	1619900100	SCR Active Tank (Reservoir) Limited Warranty Extension
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Component Replacement related to an Illuminated Malfunction Light and/or Stored Fault(s)

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as “Charging battery”)
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

And, for the

E70 (X5 xDrive35d)

16 19 526	Refer to KSD2	Replacing SCR active reservoir (after vehicle diagnosis)
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Or, for the

E90 (335d Sedan)

16 19 501	Refer to KSD2	Remove and installing SCR reservoir
And:		
16 19 507	Refer to KSD2	Replacing SCR active reservoir (after vehicle diagnosis/SCR tank removed)

Or:

Component Replacement not related to a Malfunction Light and/or Stored Fault(s)**E70 (X5 xDrive35d)**

Labor Operation:	Labor Allowance:	Description:
16 19 020	Refer to KSD2	Removing and installing the SCR active Reservoir
Or:		
16 19 520	Refer to KSD2	Removing and installing the SCR active Reservoir
And:		
16 19 525	Refer to KSD2	Replacing SCR active reservoir (Reservoir removed)

If you are using a Main labor code for another repair, use the Plus code labor operation 16 19 520 instead, or if tank was already removed, then only claim 16 19 525.

Or, for the

E90 (335d Sedan)

Labor Operation:	Labor Allowance:	Description:
16 19 001	Refer to KSD2	Removing and installing the SCR active Reservoir
Or:		
16 19 501	Refer to KSD2	Removing and installing the SCR active Reservoir
And:		
16 19 502	Refer to KSD2	Replacing SCR reservoir (reservoir removed)

If you are using a Main labor code for another repair, use the Plus code labor operation 16 19 520 instead, or if tank was already removed, then only claim 16 19 525.

And, as applicable for both

Labor Operation:	Labor Allowance:	Description:
16 99 000	Work time (WT)	Work time for visual inspection and/or to verify component replacement is necessary.

If you are using a Main labor code for another repair, use the Plus code labor operation 16 19 501 instead, or if tank was already removed, then only claim 16 19 502

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation codes 61 00 006 and 16 99 000 are not considered Main labor operations; however, they do require individual punch times and an explanation on the repair order in the claim comments section.

And, if necessary:

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (Please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming the “used quantities” of repair-related bulk materials (BMW part numbers) is at dealer net plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

 For the “Models” listed above and under this extended limited warranty, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle prior to the release (as applicable to the E70 or E90) of this component-specific limited warranty extension

  **Note:** The MY 2009, 2010 and 2011 E90 “335d Sedans” have been added to this bulletin (May 2017).

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request “online” at www.BMW-RP.com under the following reference:

- **B-ELWR 2016 SCR Active Tank 10Y120M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website, the customer-pay reimbursement attachment to this bulletin and the mailed customer letters all provide information as to “what” documentation is needed to be supplied to support a prior repair.

Alternative methods to request reimbursement, either through the mail or by fax, are also provided.

A copy of the “Customer-pay” reimbursement attachment may be printed and provided to the customer.

ATTACHMENTS

View PDF attachment [B012316 Prior Customer-pay Repairs](#).

View PDF attachment [B012316 Draft Customer Letter](#).