



FUNCTION CHANGE AFTER PROGRAMMING

This Service Information Bulletin (Revision 1) replaces TRI B09 02 21 **dated May 2021**.
This bulletin is information only, no claim information intended.

What's New (Specific text highlighted):

- This Service Bulletin B09 02 21 replaces TRI B09 02 21.
- New RSU compatible E-Series added
- Updated procedure, where to find the Release notes

MODEL

E-Series	Model Description	Production Date
F44	2 Series Gran Coupe	All
F90	M5 Sedan	As of July 2020
F91	M8 Convertible	All
F92	M8 Coupe	All
F93	M8 Gran Coupe	All
F95	X5 M Sport Activity Vehicle	All
F96	X6 M Sport Activity Coupe	All
G01	X3 (LCI)	As of July 2021
G02	X4 (LCI)	As of July 2021
G05	X5 Sport Activity Vehicle	All
G06	X6 Sport Activity Coupe	All
G07	X7 Sport Activity Vehicle	All
G12	7 Series Sedan (LCI)	As of March 2019
G14	8 Series Convertible	All
G15	8 Series Coupe	All
G16	8 Series Gran Coupe	All
G20	3 Series Sedan	All
G22	4 Series Coupe	All
G23	4 Series Convertible	All
G29	Z4 Roadster	All
G30	5 Series Sedan (LCI)	As of July 2020
G42	2 Series Coupe	All

SITUATION

With the introduction of BMW Remote Software Upgrade, all Service Pack 18 vehicles and partial Service Pack 15 vehicles may receive new functionalities or modifications in their features with a new Software Update. These are performed either via-

- ISTA
- Remote Software Upgrade

This bulletin summarizes the changes per Software Update and shall providing support for informing the customer about the intended functional changes.

After vehicle programming via ISTA or Remote Software Upgrade (RSU) with the model-dependent I-Level S18A-21-03-5xx or S15A-21-03-5xx, the customer complains that some functions have changed in their vehicle.

All vehicles with some of the following optional equipment are affected:

Option Code 6U3 – BMW LIVE COCKPIT PROFESSIONAL

OR

Option Code 6U2 – BMW LIVE COCKPIT PLUS

OR

Option Code 6U1 – BMW LIVE COCKPIT

CAUSE

Future integration of new functions or operating concepts in the vehicles to maintain the vehicles at the current state-of-the-art.

CORRECTION

In case of a customer complaint, inform the customer about the intended function changes.

Refer to the attached overview of the I-Levels-

S18A-20-07-5xx / S15A-20-07-5xx

OR

S18A-20-11-5xx / S15A-20-11-5xx

OR

S18A-21-03-5xx / S15A-21-03-5xx

OR

S18A-21-07-5xx / S15A-21-07-5xx

PROCEDURE

Note that the information on new and upgraded features are available as soon as a new Remote Software Upgrade Rollout is started. The release notes are made available via the ConnectedDrive Store area, in the “My Garage” portal for the customer.

The information can be found at: mygarage.bmwusa.com à View vehicle profile à Connected Drive Store à Remote Software Upgrade à Release notes.

The release notes, showing all potential features per RSU Rollout are also published in the Technical Documents section of BMW TIS for workshop access.

INFORMATION

This overview is for internal use only and is not intended to be circulated to customers. Moreover, it only contains the most important changes and is therefore incomplete.

Important: Further programming or part exchange do not provide any solution and are therefore not permissible.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal
Parts inquiries	Submit an IDS ticket to the Parts Department