



MODEL

I01 (i3 and i3 REx)

I12 (i8)

SITUATION

A number of undesirable conditions exist in these vehicles. This bulletin addresses the following customer complaints, system faults and improvements:

- Broken motor mount potential – (i3, SI B22 01 15)
- Low Cost Charging complaints – (i3)
- Vehicle will not charge at a power level below 600 watts – (i8)
- EME FC - 2228B8 (i8)
- EME FC - 2228BF (i3 & i8, SI B12 28 15)
- EME FC - 222011 (i3 & i8, SI B12 30 15)
- Clicking noise from Level 2 charger during charging (i3, SI B61 02 15)
- Addition of Hospitality Charging Feature (vehicles up to 3/15) – When the vehicle is locked and charging, the charge port will unlock when the vehicle is fully charged (i3)
- Various fault codes that will set a check engine light (CEL): EME- CF948C (SI B12 12 15), 22223D, 222AF4/6/8, 2228B8, 222321 (SI B12 22 15), RDME- 106002, 109009, 128002 (SI B12 34 15), EDME – 21E96F, SME - 21F0D3 (SI B12 11 15), IHKA – 801375 (SI B12 27 15)

CAUSE

Various software errors.

CORRECTION

Only properly trained personnel, who have passed all applicable technical training courses, should perform any maintenance or repairs on any Hybrid or Electric Vehicle. Work performed by unqualified persons may result in severe injury or damage to the vehicle. Additional information may be found in REP 61 00... Observe safety instructions when handling electric vehicles.

Program the vehicle with ISTA/P 3.57.1 (Target I-Level I001-15-11-502) or higher.

WARRANTY INFORMATION

Please refer the corresponding TIS Service Information bulletin for the applicable Warranty Information.