

**MODEL**

E-Series	Model Description
I20	iX Sports Activity Vehicle

SITUATION

This bulletin serves as information only.

The hood of the I20 requires special care and consideration when opening for service. Failure to follow the instructions will result in damage to the hood and/or A-Pillars.

Instructions for putting the hood into the service position can be found in ISTA/AIR repair instructions **REP 41 61 516 "Moving the hood to the service position"**.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal
Parts inquiries	Submit an IDS ticket to the Parts Department