



MODEL

E-Series	Model Description	Production Date
G22	4 Series Coupe	January, 2021- January, 2022
G82	M4 Coupe	January, 2021- January, 2022

SITUATION

The trunk floor carpet is wet, primarily on the left side.

CAUSE

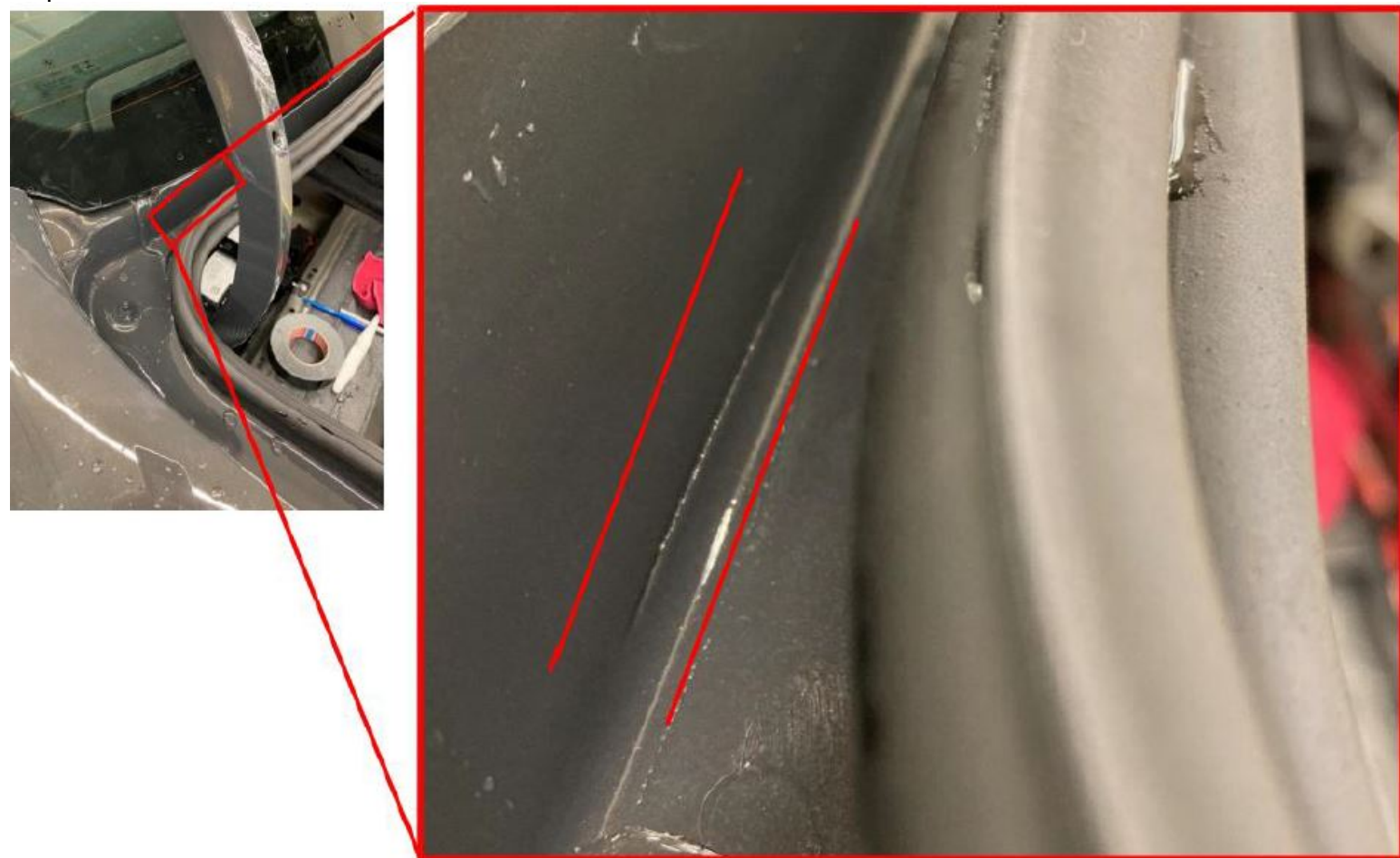
A crack in the rear window frame panel.

CORRECTION

Repair the crack by welding.

PROCEDURE

Inspect the area around the lower left corner of the rear window for a crack as shown below:



If a crack is found, the vehicle will need to be repaired by a certified collision repair center (CCRC) or associated body shop.

Required Documentation

Please document the sheet metal crack and any consequential issues with digital date and time-stamped images, maintain this documentation in the corresponding Vehicle History File at your center, BMW may request this image documentation during the claim review process.

The crack will need to be drilled at both ends and will be welded closed using one of the following methods:

1. MAG (metal active gas) welding with special care not to overheat and expand the crack
2. MIG (metal inert gas) welding using silicone bronze
3. Soft soldering/braze

After repairing the crack, the repaired area will need to be repainted and consequential repairs may apply.

PARTS INFORMATION

Based on the scope of the sheet metal repair performed, including any consequential repairs- if related part replacements are required, enter the VIN/chassis number into either ETK or AIR to determine the part numbers that apply to the specific vehicle being repaired. These systems will consider the specific vehicle's equipment and/or options which is necessary for the part number selection process.

This also includes other small parts, such as one-time use screws, nuts, and seals; which must be replaced or installed according to the ISTA repair instructions or ETK.

On your center's repair order line item for this repair, invoice the required non-bulk BMW part number items that will be claimed and provided to the CCRC or associated body shop.

The CCRC or associated body shop will include any bulk material repair cost in their repair invoice that will be claimed on the repair order in sublet.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty (4 Years/50,000 Miles) for Passenger Cars and Light Trucks.

Defect Code:	4100040100	Rear window frame Cracked / broken / torn off
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Sublet – Sheet Metal Repair and Related Refinish Work

Sublet Code 3	See below	Reimbursement for the applicable mechanical labor, sheet metal repair, paint refinish and materials (excluding repair related/required BMW part numbers invoiced on the repair order, supplied to the body shop and to be claimed separately)
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Note: Aftersales Area Manager (AAM) Field Authorization (FAS) is **not** required.

Invoice the eligible sheet metal repair and paint refinish work in sublet on the repair order at the actual cost charged with no handling or markup. The sublet amount must also include any discounts or allowances.

The appropriate charge for the necessary sheet metal repair and paint refinish work procedures are determined by comparing the amount charged against the corresponding amount based on your warranty rates.

Prior to performing the repair, calculate your center's repair costs, and then obtain outside repair estimate(s) for price comparison purposes.

It is your center's responsibility to review the repair cost estimate prior to the repair being performed. This will help ensure that the amount requested for the paint work is customary, fair, and reasonable. Also, it must not exceed the scope of the repair work described in this bulletin.

Reference this Service Information Bulletin and itemize the claimed sublet amount on the repair order and in the claim comment section.

Consequential Repair(s) (RO and Claim Comments Required)

When additional work and/or parts are required as a direct result of addressing the issue and/or performing the repair outlined in this Service Information bulletin, claim these items under the defect code listed above.

Please explain the reason for this consequential repair work (the why and the what) on the repair order and in the claim comments section.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections

