EXCESSIVE POPPING NOISE IS HEARD WHEN OPENING THE TAILGATE

MODEL

E-Series	Model Description
G05	X5 Sports Activity Vehicle
G07	X7 Sports Activity Vehicle

SITUATION

When opening the tailgate, an excessive “popping” noise is heard.

CAUSE

Too much pretension on the bump stops.

CORRECTION

Adjust the bump stops (arrows).

PROCEDURE

Adjust bump stops as per ISTA/AIR repair instructions (Adjusting upper section of tailgate 41 62 030).

Note: After this repair is completed, please verify that the bump stops were not adjusted in too far, which may cause a related noise while driving.

PARTS INFORMATION

Parts are not required.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	**4162004100**	**Rear lid Poorly adapted/fitted**

Refer to AIR for the corresponding flat rate unit (FRU) allowance.

Labor Operation	Description	Labor Allowance
41 62 030	Adjusting trunk lids, upper section (Main work)	Refer to AIR
Or:		
41 62 530	Adjusting trunk lids, upper section (Plus work)	Refer to AIR
And, as necessary:		
41 00 009*	Eliminating body noise (Verifying the issue, work time)	(WT)
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below*)	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 41 62 530 instead of 41 62 030.

Work time labor operation codes 41 00 009 and 00 58 500 are not considered a Main labor operations.

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*Based on which one applies to your center, please refer to **SI B01 01 20 or B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

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