



This Service Information Bulletin (Revision 1) replaces SI B51 03 21 **dated February 2021**.

**What's New** (Specific text highlighted):

- Procedure
- Parts
- Warranty

## MODEL

E-Series	Model Description
G20	3 Series Sedan

## SITUATION

A ticking noise is present in the A-pillar and side mirror area when driving at speeds of approximately 40 MPH. This can occur on either side of the vehicle.

## CAUSE

Wind entry into the side mirror housing can cause components inside the side mirror to vibrate.

## CORRECTION

Seal the mirror base cover.

## PROCEDURE

1. Remove the exterior mirror on the affected door(s) following ISTA repair instructions "**REP 51 16 001 Removing and installing the outside rearview mirror on left or right front door**".
2. Remove the bottom cover cap from the base of the mirror.



3. Using Drei Bond P/N 07 58 9 062 376, apply a thin bead of adhesive around the bottom cover opening at the arrows shown above.
4. Reinstall the bottom cap and allow to dry.
5. Reinstall the side mirror.

## PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

Part Number	Description	Quantity
07 58 9 062 376	BMW Group Drei Bond 1209 Silicone Sealant - (30 ml tube)	Sublet as needed

## WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

<b>Defect Code:</b>	<b>5116003900</b>	<b>Exterior mirror covers Unpleasant noises</b>
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### Repairing one side

Labor Operation	Description:	Labor Allowance
51 16 001	Removing and installing the outside rearview mirror on left or right front door (Main work)	Refer to AIR
Or		
51 16 501	Removing and installing the outside rearview mirror on left or right front door (Plus work)	Refer to AIR
And:		
51 99 000	Work time to bond the bottom cover (one)	1 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 501 instead of 51 16 001.

Or:

### Repairing both sides

Labor Operation	Description	Labor Allowance
51 16 021	Removing and installing both outside rearview mirrors on the front doors (Main work)	Refer to AIR
Or:		
51 16 521	Removing and installing both outside rearview mirrors on the front doors (Main work)	Refer to AIR
And:		
51 99 000	Work time to bond both bottom covers	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 521 instead of 51 16 021.

And, as needed:

### Sublet – Bulk Materials (RO and Claim Comments Required)

<b>Sublet Code</b> <b>4</b>	See the sublet reimbursement calculations below	Reimbursement for the repair-related bulk material (Do not use the BMW part number for claim submission)
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Sublet reimbursement calculation for claiming the applicable repair-related bulk material (BMW part numbers) is at the dealer net price amount for the quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

## QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department