



DELIVERY STOP: GLOVE BOX COVER

This Service Information Bulletin (Revision 1) replaces SI B51 05 21 **dated February 2021.**

What's New (Specific text highlighted):

- Complete bulletin content exc. Model and Affected Vehicles

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

E-Series	Model Description	Production Date
G01	X3 Sports Activity Vehicle	February 3, 2021
G02	X4 Sports Activity Coupe	February 3, 2021

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG has issued a Delivery Stop (effective February 26, 2021) on a small number of Model Year 2021 BMW X3 SAV and X4 SAC vehicles that were produced on February 3, 2021.

It is possible that an out-of-specification glove compartment cover on the passenger side was installed.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

CAUSE

Out-of-specification glove compartment (aka glove box) covers on the passenger side may have been installed.

CORRECTION

Replace the glove box cover.

PROCEDURE

Replace the glove compartment cover on the passenger's side according to repair instructions 51 16 365 "Removing and installing/replacing glove compartment cover".

PARTS INFORMATION

Only use and invoice the part number below that applies.

Part Number	Description	Quantity
51 16 7941043	Glove box (oyster)	1
51 16 7941044	Glove box (Canberra beige)	1
51 16 7941045	Glove box (black)	1
Refer to ETK	Opener glove box locking	1
Refer to ETK	Rep. Kit Lock cylinder	1

WARRANTY INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below and the part number listed above that applies.

Defect Code:	0051180500	---
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 70 804	Replacing the glove compartment	4 FRU

Or:

The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 70 269	Replacing the glove compartment	5 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B51 05 21 WP 1), unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department