



INCREASED EFFORT REQUIRED TO OPEN DOORS

MODEL

F44 (2 Series Gran Coupe)	G20 (3 Series Sedan)	G22 (4 Series Coupe)	G23 (4 Series Convertible)
G29 (Z4 Roadster)	G80 (M3 Sedan)	G82 (M4 Coupe)	

SITUATION

One or more doors may require increased effort to open. One or both of the following situations may apply:

- When using the outer door handle, the door appears to get stuck when opening and requires additional force to open.
- When using the inner door handle, the door handle must be pulled to the absolute limit before the door will open.

CAUSE

One or more of the following may be the cause:

- Improper door striker adjustment
- Faulty door latch

CORRECTION

Re-adjust door lock striker. If issue persists, replace the door lock actuator.

PROCEDURE

1. Adjust the lock striker of the affected door following repair instructions for the model of vehicle and affected door
2. Re-test operation. If no fault is present after adjustment, no additional repairs are necessary. If issues persist, continue to step 3.
3. Replace the affected door lock actuator following repair instructions for the model of vehicle and affected door.

Note: Do not apply any grease or lubricant to any door lock actuator, striker, or Bowden cable.

PARTS INFORMATION

Most vehicles will not require parts

Part Number	Description	Quantity
Refer to AIR/ETK	Latching system (left and/or right) (Front or rear)	Only if necessary

WARRANTY INFORMATION

This Service Information bulletin provides technical, diagnostic, and repair-related information.

Eligible and Covered Work/Repairs

When used to repair a verified defect in materials or workmanship, the repair procedure information provided in this bulletin is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please follow the established and applicable warranty policy and procedures (Labor/Part/Sublet) that apply to the repair being performed.

Refer to AIR for the corresponding Defect Code, flat rate labor operations (including diagnosis) and the flat rate unit (FRU) allowances.

Only one Main labor operation code can be claimed per repair visit.

Based on which Service information Bulletin applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time, and for the RO/claim repair and work time explanation procedures

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department