



MODEL

I15 (I8 Roadster)

SITUATION

A creaking noise may be present in the B-Pillar area at the side window seal while driving on rough road surfaces.

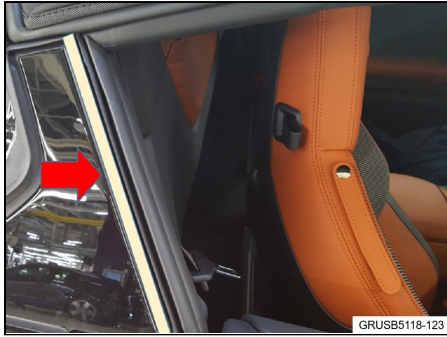
CAUSE

The window is rubbing against the side window seal at the B-Pillar.

CORRECTION

Clean and lubricate the side window seals. Even if the noise is only present on one side of the vehicle, perform this repair on both sides.

PROCEDURE

	1. Clean both side B-Pillar window seals using warm water and a lint free cloth. Ensure the seals are dry and clean.
	2. Apply a light coating of rubber care, using PN 83 19 2 449 390 Gummi Pflege rubber care fluid, to the seals in the area shown in the photo to the left.
	3. Clean excess lubricant from the window seals and ensure noise is no longer present.

PARTS INFORMATION

Part Number	Description	Quantity
83 19 2 449 390	Gummi-Pflege rubber care fluid 75ml	As needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5171003700	
Labor Operation:	Labor Allowance:	Description:
51 99 000	3 FRU	Work time to clean and lubricate seals on both sides of the vehicle(Main work)
Or:		
51 99 000	2 FRU	Work time to clean and lubricate seals on both sides of the vehicle (Plus work)

And:

Sublet – Bulk Material

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk material (BMW part number, please do not use the part number for claim submission)
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Sublet reimbursement calculation for claiming the “used quantity” of repair-related bulk material (BMW part number) is at dealer net plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.