

**MODEL**

E-Series	Model Description	Production Date
I20	iX Sports Activity Vehicle	From SOP (Start of production Nov. 2021) until 05/22/2022

SITUATION

Groaning noise in the front parcel shelf of the luggage compartment area. The noise is mostly heard when the vehicle interior is cold.

CAUSE

The play of the retaining springs on the left and right of the front parcel shelf, is too large.

CORRECTION

Replace the front parcel shelf with part number **51 47 6 926 674, AI (revision index) 05 or higher.**

PROCEDURE

1. Verify customer's complaint.
2. If the noise reproducible with the front parcel installed, then the front parcel shelf will need to be replaced with part number **51 47 6 926 674.**



The AI (revision index) of the new part must be 05 or higher (as shown in the photo).

3. Once the new front parcel shelf is installed, verify the repair.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

Part Number	Description	Quantity
51 47 6 926 674	Parcel shelf, front	1

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5146003900	Rear window shelf (incl. support) Unpleasant noises
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Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Labor Operation	Description	Labor Allowance
51 47 148	Removing and installing/replacing rear parcel shelf (Main)	Refer to AIR
Or:		
51 47 684	Removing and installing/replacing rear parcel shelf (Plus)	Refer to AIR

And, as necessary:		
51 00 001*	Localizing body complaint(s) (See below)	Work time (WT)
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 47 684 instead of 51 47 148.

*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department