



This Service Information bulletin replaces SI B51 15 19 **dated April 2019**

New information provided by this revision is preceded by this symbol .

What's New:

- Procedure updated
- Parts updated
- Warranty Information updated

MODEL

G01 (X3 Sports Sactivity Vehicle)	G02 (X4 Sports Activity Coupe)
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AFFECTED VEHICLES

This Recall Campaign involves 50 G01 (X3 SAV) and G02 (X4 SAC) produced from March 19, 2019 through March 20, 2019.

Vehicles which require this Recall Campaign to be completed will show it as Open when checked either in AIR, the Service Menu of DCSnet (Dealer Communication System) or with the Key Reader

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective April 4, 2019) on certain Model Year 2019 BMW X3 SAV and X4 SAC vehicles that have been produced from March 19-20, 2019. Due to an issue during supplier production of the dashboard, deployment of the front passenger air bag in an accident could be impaired.

CAUSE 

Incorrect adhesive was used to attach the outer cover of the dashboard to the dashboard pad.

CORRECTION 

Replace the dashboard.

PROCEDURE 

Replace the dashboard, following repair instructions REP 51 45 031 "Replacing instrument panel trim".

PARTS INFORMATION 

Please review the Parts Matrix for parts ordering information.

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in ETK/AIR which takes into account specific equipment and/or options.

Part Number	Description	Quantity
Refer to AIR	Instrument trim panel	1
07 14 7 134 265	Sheet metal nut, self-locking	2
07 14 9 200 938	C-Clip plastic nut	8
07 14 9 213 384	Clamp	4
07 14 9 323 312	Combi. Fillister head self-tapping screw	13
51 45 2 353 024	Set felt strip adhesive	1

WARRANTY INFORMATION 

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code:	00 51 62 04 00	G01 G02 Replace instrument panel
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Labor Operation:	Labor Allowance:	Description:
00 67 907	47 FRU (All)	Replace the instrument panel trim (Plus work)

Or:

The vehicle arrives at your center for this Recall repair (No other Main work will be performed/claimed during this workshop visit)

Labor Operation:	Labor Allowance:	Description:
00 67 300	48 FRU (G01); 49 FRU (G02)	Replace the instrument panel trim (Main work)

And, as applicable:

Alternative Mobility Solution (AMS) for Vehicle Owners

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

Supporting Materials

[picture as pdf B511519_Recall Notice.pdf](#)

[picture as pdf B511519_2019-BMW-MY2019-G01-02-Dashboard-QA-\(15Apr2019\)-FINAL.pdf](#)