

**DOORS WILL NOT COMPLETELY LATCH**

This Service Information Bulletin (Revision 1) replaces SI B51 18 18 **dated August 2018**.

What's New (Specific text highlighted):

- Complete bulletin revision

MODEL

E-Series	Model Description
F90	M5 Sedan
G01	X3 Sports Activity Vehicle
G02	X4 Sports Activity Coupe
G30	5 Series Sedan
G32	640i xDrive Gran Turismo

SITUATION

One or more doors will not completely latch or will open to the first stage at times.

CAUSE

The door lock strikers may be misadjusted.

CORRECTION

Check the adjustment of the door lock striker of the affected door and adjust if necessary.

PROCEDURE

1. Check the adjustment of the affected door lock striker following the applicable AIR/ISTA repair instructions for the model of vehicle affected.

1. Is the adjustment correct?

Yes: Continue troubleshooting, this bulletin does not apply.

No: Continue to step 3.

1. Correctly adjust the door lock striker following the applicable AIR/ISTA repair instruction for the model of vehicle affected.

PARTS INFORMATION

Parts are not required.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5121014100	Front door lock striker Poorly adapted/fitted
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Adjusting left or right front door

Labor Operation	Description	Labor Allowance
51 21 004	Adjusting front left or right lock striker (Main work)	Refer to AIR
Or:		
51 21 504	Adjusting front left or right lock striker (Plus work)	Refer to AIR

Or:

Adjusting both front doors

Labor Operation	Description	Labor Allowance
51 21 024	Adjusting both front lock strikers (Main work)	Refer to AIR
Or:		

51 21 524	Adjusting both front lock strikers (Plus work)	Refer to AIR
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And/or:

Defect Code:	5122014100	Lock striker, rear Poorly adapted/fitted
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Adjusting left or right rear door

Labor Operation	Description	Labor Allowance
51 22 004	Adjusting rear left or right lock striker (Main work)	Refer to AIR
Or:		
51 22 504	Adjusting rear left or right lock striker (Plus work)	Refer to AIR

Or:

Adjusting both rear doors

Labor Operation	Description	Labor Allowance
51 22 024	Adjusting both rear lock strikers (Main work)	Refer to AIR
Or:		
51 22 524	Adjusting both rear lock strikers (Plus work)	Refer to AIR

Only one Main work flat rate labor operation code can be claimed per workshop visit.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department