

Groaning noise from A pillar when opening or closing the door

115 (18 Roadster)

## **SITUATION**

There is a groaning noise from the A pillar area when opening or closing the doors.

# **CAUSE**

The A pillar seal is sticking to the door in the area shown below.



## **CORRECTION**

Condition the A pillar seals on both sides of the vehicle.

#### **PROCEDURE**

For conditions similar to those described:

- 1. Clean the A pillar seals in the affected areas using only warm water and a lint free cloth.
- 2. Apply Gummi-Pflege rubber care fluid, PN 83 19 2 449 390 to the affected areas of the seals on both sides of the vehicle.
- 3. Retest to ensure that no noise is present.

## PARTS INFORMATION

Part Number	Description	Quantity
83 19 2 449 390	Gummi-Pflege rubber care fluid 75ml	As needed

#### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5176033900	
Labor Operation:	Labor Allowance:	Description:
51 99 000	<b>∥⊀                                    </b>	Work time to clean and lubricate seals on both sides of the vehicle(Main work)
Or:		

51 99 000	2 FRU	Work time to clean and lubricate seals on both
		sides of the vehicle (Plus work)

And:

Sublet – Bulk Material

	See sublet	Reimbursement for the repair-related bulk
Sublet Code 4	reimbursement	material (BMW part number, please do not use
	calculation below	the part number for claim submission)

Sublet reimbursement calculation for claiming the "used quantity" of repair-related bulk material (BMW part number) is at dealer net plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.