



This Service Information bulletin replaces SI B51 25 16 dated August 2016

What's New:

- I15 model added

SITUATION

A rattle may be heard from the driver's side or passenger's side door lock striker, or the door lock striker may show evidence of improper contact. The paint on the striker may be worn off.

CAUSE

Improper adjustment of the door lock striker.

CORRECTION

Adjust the door lock striker, replace the door lock striker if damaged (paint removed from striker surface).

PROCEDURE

Refer to the attached procedure for adjustment.

PARTS INFORMATION

Part Number	Description	Quantity
51 21 7 312 982	Door Striker (Catch)	1 or 2 as needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5121014100	
---------------------	-------------------	--

Adjusting One Side

Labor Operation:	Labor Allowance:	Description:
51 21 004	Refer to AIR/KSD2	Adjusting left or right front door catch (Main work)
Or:		
51 21 504	Refer to AIR/KSD2	Adjusting left or right front door catch (Plus work – Vehicle already in the workshop)

Or:

Adjusting Both Sides

Labor Operation:	Labor Allowance:	Description:
51 21 024	Refer to AIR/KSD2	Adjusting both front door catches (Main work)
Or:		

51 21 524	Refer to AIR/KSD2	Adjusting both front door catches (Plus work – Vehicle already in the workshop)
-----------	-------------------	---

Or:

Or:

Replacing One Door Catch

Labor Operation:	Labor Allowance:	Description:
51 21 003	Refer to AIR/KSD2	Replacing left or right front door catch (Main work)
Or:		
51 21 503	Refer to AIR/KSD2	Replacing left or right front door catch (Plus work – Vehicle already in the workshop)

And, if necessary:

Adjusting the Other Side.

And, if necessary		
51 21 504	Refer to AIR/KSD2	Adjusting the other front door catch (Plus work – Vehicle already in the workshop).

Or:

Replacing Both Sides

Labor Operation:	Labor Allowance:	Description:
51 21 021	Refer to AIR/KSD2	Replacing both front door catches (Main work).
Or:		
51 21 521	Refer to AIR/KSD2	Replacing both front door catches (Plus work – Vehicle already in the workshop).

Refer to AIR/KSD2 for the corresponding flat rate unit (FRU) allowance.

Posted: Thursday, December 13, 2018

[Repair Procedure for SI B51 25 16.pdf](#)