

**MODEL**

G05 (X5)
Produced from 12/1/2018- 4/14/2019

With option code 418 (Luggage compartment package)

And without option code 4UB (3rd row seating)

SITUATION

The electronic roller cargo cover may reverse direction before completing travel.

Afterwards, the roller cargo cover may not operate.

CAUSE

A software error causes the roller cargo cover to lose initialization if the engine is started during operation.

CORRECTION

A software correction is planned for I-Level S18A-19-07-5xx (estimated to be available in July 2019).

Until I-Level S18A-19-07-5xx is available, the electric roller cargo cover can be re-initialized manually.

PROCEDURE

1. Is I-Level S18A-19-07-5xx or higher available?

Yes: Proceed to step 2

No: Proceed to step 3.

2. Program the vehicle using the latest version of ISTA (I-Level S18A-19-07-5xx or higher). S18A-19-07-5xx is expected July 2019.

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply (SI B04 23 10).

For information on programming and coding with ISTA, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

3. Manually initialize the roller cargo cover by pressing and holding the roller cargo cover switch in the luggage compartment for 20 seconds.

Inform the customer that the situation is caused when the vehicle engine is started while the roller cargo cover is operating. Until a software correction is released, the automatic function of the cargo cover should remain off, or the cargo cover should be allowed to complete movement before starting the engine.



Note: When initializing the cargo cover manually, ensure that the path of travel is

unobstructed.

PARTS INFORMATION

No parts are required. Parts replacement will not correct this situation.

WARRANTY INFORMATION

This service information bulletin provides technical, diagnostic and/or repair-related information.

Eligible and Covered Work/Repairs

Under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks, if an eligible repair is performed to address a verified defect in materials or workmanship, claim this work with the corresponding defect code and labor operations, including diagnosis, that are provided in AIR/KSD2.

Please following the established and applicable warranty policy and claim submission procedures (Labor/Part/Sublet) that apply to the repair being performed.