



RECALL 19V-755: INTERIOR TRUNK RELEASE

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information Bulletin (Revision 1) replaces SI B51 35 19 **dated October 2019**.

Whats New (Specific text highlighted):

Warranty Information added

MODEL

E-Series	Model Description	Production Date
G20	3 Series sedan	July 31, 2019 – October 2, 2019

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), Key Reader or Warranty Vehicle Inquiry.

SITUATION

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective October 17, 2019) on a small number of Model Year 2020 BMW 3 Series vehicles that were produced between July 31, 2019 and October 2, 2019. The interior trunk release system may not fully conform to a Federal requirement.

Approximately 680 vehicles are affected by this recall.

Recall notice and Q&A have been attached for further information.

During vehicle assembly the cable that connects the inside Trunk emergency unlock handle to the trunk latch assembly may have not have been connected. On all vehicles we will test the operation of the Trunk emergency unlock handle. If the emergency release is not operating correctly, then access the trunk latch to connect the Bowden cable.

CAUSE

The Bowden cable that connects the inside Trunk emergency unlock handle to the trunk latch assembly may have not have been connected during vehicle assembly.

CORRECTION

1-Test operation of the inside Trunk emergency unlock handle

2-If not operating correctly, then access the trunk latch to connect the Bowden cable.

PROCEDURE

1. Open trunk lid of vehicle.
2. Manually cycle the trunk latch to the locked position while trunk lid is still open.
3. Test operation of the inside Trunk emergency unlock handle.



4. Does the trunk latch release?

a. YES – No further work is necessary

b. No - access the trunk latch to connect the Bowden cable



PARTS INFORMATION

Parts Replacement is not necessary for this repair.

WARRANTY INFORMATION

Reimbursement for this Delivery Stop/Recall Action will be via normal claim entry utilizing the following information:

Defect Code:	0051800400
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 68 716	Checking the cable end that connects to the inside trunk emergency unlocking handle (No repair is necessary)	3 FRU
Or:			
# 2	00 68 717	Checking and connecting the cable end that connects to the inside trunk emergency unlocking handle	3 FRU

Or:

The vehicle arrives at your center and this Recall Campaign shows open (No other Main work will be performed/claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 68 157	Checking the cable end that connects to the inside trunk emergency unlocking handle (No repair is necessary)	5 FRU
Or:			
# 4	00 68 158	Checking and connecting the cable end that connects to the inside trunk emergency unlocking handle	5 FRU

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and in the claim comments (For example: B51 35 19 WP 1), unless otherwise required by State law.

Supporting Materials

[picture as pdf B513519 Recall Notice.pdf](#)
[picture as pdf B513519-QA-\(17Oct2019\).pdf](#)