




This Service Information bulletin replaces SI B52 10 15 **dated October 2017**

What's New:

- Model: adding G30 to the list
- Procedure: No need to submit info PuMA for revisit.

MODEL

G12 (7 Series)	 G30 (5 series Sedan)
----------------	--

Vehicles with option code SA 0456 "Comfort seat with memory"

Vehicles with option code SA 0453 "Climate-controlled seats, front"

SITUATION

A grinding noise can be heard from the front ventilation seat, often when going around corners.

CAUSE

- The fan scrapes against the grille cover
- Pad foam particles are collected inside the fan causing a noise
- The Velcro fastener under the seat cover is displaced and hits the fan

CORRECTION

Replace the cushion and inspect the Velcro fasteners.

PROCEDURE

For conditions that resemble the situation described:

Follow the attached B52 10 15_Repair_Instruction

PARTS INFORMATION

Part Number	Description	Quantity
Refer to ETK	Pad, Comfort seat, climate, left or/and right	1 / side
61 12 6 817 770	Wiring harness active seat vent. front	1 / side; if needed
52 10 7 056 235	Fan	If damaged
51 22 2 361 826	Double- sided adhesive tape (16.5m)	As needed

52 10 1 945 543	Clamp	As needed
52 10 7 944 119	Hook and Loop Tape	As needed

WARRANTY INFORMATION

This service information bulletin provides technical, diagnostic and/or repair-related information.

Eligible and Covered Work/Repairs

The repair procedures outlined in this bulletin that apply to the repair of a verified defect in materials or workmanship are covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks

To submit a claim, please following the established and applicable warranty policy and procedures (Labor/Part/Sublet – Bulk materials) that apply to the repair being performed.

- Refer to KSD2/AIR for the corresponding defect code(s), flat rate labor operations (including diagnosis) and flat rate unit (FRU) allowances.
- Only one Main labor operation code can be claimed per repair visit.
- Work time labor operation codes require individual punch times and explanations on the repair order and in the claim comments section.

Overlapping Labor Procedure – Other Repairs

If invoicing the KSD2 flat rate labor operation codes for other repair work results in overlapping labor, for those flat rate labor operations that are affected, you can now:

- Replace the stated KSD2 “FRU allowance” with a “reduced FRU value” to eliminate the overlapping labor.

For help in identifying the overlapping labor, please refer to the AIR FRU Plausibility Check (Overlapping Labor Tool) that is located in the AIR Client.

Eligible other repair work being claimed under a different defect code will require separate punch times.

On the repair order and in the claim comment section, please identify and itemize those labor operations being claimed with a “reduced FRU value.”

ATTACHMENTS

View PDF attachment [B521015 Repair Instructions](#).