



RECALL 19V-823: ISOFIX CHILD SEAT ANCHORS

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information Bulletin (Revision 4) replaces SI B52 24 19 **dated April 2020**.

What's New (Specific text highlighted):

- Parts Section updated – Refer to Parts Matrix for ordering procedure
- Attachment “B522419 ISOFIX-19V-823-QA-(27Apr2020)” revised

MODEL

E-Series	Model Description	Production Date
F16	X6 Sports Activity Coupe	March 4, 2014 – May 16, 2019
F86	X6 M Sports Activity Coupe	July 24, 2014 – May 8, 2019

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as Open when checked either in AIR, the Service Menu of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective November 18, 2019) on Model Year 2015 through 2019 BMW X6 and X6M vehicles that were produced from Start-of-Production through May 2019.

This Safety Recall involves the lower anchor bars in the vehicle's rear seat when specifically attaching a child seat with ISOFIX-type rigid-style connectors.

This condition is unlikely to occur using LATCH-type flexible-style connector child seats which are the vast majority of child seats used in the US.

Should rigid-style connectors be used, the lower anchor bars could become damaged over the lifetime of the vehicle. If the lower anchor bar(s) became damaged, this could increase the risk of injury to a child in an ISOFIX-type child seat during a crash.

Recall notice and Q&A have been attached for further information.

CAUSE

When using child seats with ISOFIX mounting and additional support on the vehicle floor, it can lead to fatigue fractures of the ISOFIX retaining brackets.

CORRECTION

The technician will weld 4 ISOFIX reinforcement plates onto the vehicles ISOFIX retaining brackets.

PROCEDURE

See attached repair procedure.

See Repair Instruction video V520120 below.

Repair Scenario B - Repair Order Invoicing for Claim Submission: CCRC or body shop complete repairs

On your center's repair order line item for this Service Action on an Affected Vehicle, invoice the required non-bulk part numbers and provide these items to the CCRC (Certified Collision Repair Center) or associated body shop that is performing this repair.

The CCRC or associated body shop will include the remaining material repair cost on their repair invoice.

The claim submission for repair Scenario B will include the BMW part numbers invoiced on the RO that your center provided and the CCRC or associated body shop repair invoice portion in sublet at cost.

PARTS INFORMATION

Only use and invoice the part numbers below.

Please refer to the Parts Matrix for ordering procedure.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of claim.

Part Number	Description	Quantity
07 14 9 137 669	M10x24 oval head screw	8
52 20 4 A08 D40	Reinforcement plate of ISOFIX retaining bracket	4
72 11 9 122 425	Oval/Fillister Head Screw (M12 diameter)	1

And:

Bulk Material (Claimed separately for repair Scenario A and C only)

Part Number	Description	Quantity
51 91 2 347 904	1K Primer Aerosol (14 oz.)	Sublet as needed

WARRANTY INFORMATION

Refer to Attachment.

Defect Code:	0052920200	F16 F86 Rework the ISOFIX retaining strap
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Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

Please refer to [SI B01 29 16](#) for additional Warranty information.

Supporting Materials

[picture as pdf B522419 REP 52 26 008 Remove side section.pdf](#)

[picture as pdf B522419 REP 52 26 005 Unclip rear seat.pdf](#)

[picture as pdf B522419 REP 51 47 135 Remove lashing rails.pdf](#)

[picture as pdf B522419 ISOFIX-19V-823-QA-\(27Apr2020\).pdf](#)

[picture as pdf B522419 Attachment Warranty Information 4_2020.pdf](#)

[picture as pdf B522419 Repair Procedure.pdf](#)

[picture as pdf B522419 REP 51 26 Removing and install crossmember.pdf](#)

[picture as pdf B522419 REP 52 26 012 Removing right backrest.pdf](#)

[picture as pdf B522419 Recall Notice.pdf](#)

[picture as pdf B522419 REP 52 26 011 Remove left rear seatback.pdf](#)

[picture as pdf B522419 REP 51 47 128 Remove trunk trim floor.pdf](#)

Videos

[52 01 20](#)