



RECALL 20V-601: HIGH-VOLTAGE BATTERY

This Service Information Bulletin (Revision 4) replaces SI B61 13 21 **dated February 2022.**

What's New:

- Procedure Section (HV work disclaimer)
- Parts Section

Note: Yellow highlighted text in Procedure and Parts is for emphasis/importance.

MODEL

E-Series	Model Description	Production Date
G01	X3 xDrive30e Sports Activity Vehicle (SAV)	June, 3, 2020 – January 22, 2021
G05	X5 xDrive45e SAV	June 6, 2020 – January 14, 2021
G12	745e xDrive Sedan	March 16, 2020 – May 7, 2020
G20	330e Sedan	March 5, 2020 – September 24, 2020
G30	530e Sedan	March 4, 2020 – November 23, 2020

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as “Open” when checked either in AIR, the “Service Menu” of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective September 24, 2021) on certain Model Year 2020-2021 BMW Plug-In Hybrid-Electric (PHEV) vehicles that were produced between March 4, 2020 and January 22, 2021. This is an expansion to recall 20V-601 from 2020.

The high-voltage battery may not have been produced to specifications. When charging the battery, this could lead to a short-circuit and, in rare cases, a thermal event. The affected high-voltage battery module(s) will be replaced.

Please do not charge the vehicle’s high-voltage battery until further notice.

The Recall Notice and Q&A have been attached for further information.

CAUSE

On Plug-in Hybrid Electric Vehicle (PHEV) models, the HV battery may not have been produced to specifications. When charging the battery to near its full state of charge, this could lead to a short-circuit and, in rare cases a thermal event.

CORRECTION

The vehicle will be inspected and, if necessary, HV module(s) will be replaced.

Customers must be informed of the issue, and of the customer service measure (in Procedure section) which must be carried out by the workshop appointment.

PROCEDURE**Important Warning for Working on the High-Voltage (HV) systems on BMW Group vehicles:**

Only properly trained personnel, who passed all applicable HV Technical Training Courses, should perform repairs which require disconnecting, or removal of High Voltage battery components on any Hybrid or Electric Vehicle. Work performed on High Voltage systems by unqualified persons may result in severe injury or damage to the vehicle. Additional safety information is found in Repair Instruction 61 00... “Observe safety instructions when handling electric vehicles”.

Additional Information:

Scheduled Maintenance, or Quality Certification 1 (Pre-Delivery Inspection) on Electric or Hybrid vehicles does not require HV technical training.

Prior to disconnecting, or the removal of any HV component, the HV system needs to be disabled and secured (by means of the HV Disconnect Switch) by a properly trained technician, who has a minimum HV Qualification level after completing the Technical Training Course ST1824 (Alternative Drive Part 1). Once the vehicle's HV system is disabled (the "Blitz" - lightning bolt icon displayed in instrument cluster, see below), a technician without HV Certification may remove a HV component (e.g., EH Heater, EKK Compressor, EME Control Unit, et.), except for the High Voltage Battery.

High Voltage Battery removal and rework can be performed ONLY by a HV Specialist Technician (certified by the Technical Training Course ST1825 – Alternative Drive Part 2), AND with a HV Battery Certification level corresponding to a specific Electric or Hybrid vehicle (e.g., to repair GEN4 battery of G05 PHEV, certification from Technical Training Course "ST2006 – SP44 HV Battery" is required).

Note:

BMW will require the defective modules to be returned following the proper module recycling procedure depicted in Recall Part Retention section of this bulletin.

These modules must be at the lowest possible SOC (State of Charge) for return.

Carrying out a service measure:

1. Connect the vehicle to the diagnosis and carry out a Vehicle Test.
2. If a cell module is affected, ISTA sets the fault S 0795.
3. Perform the associated test module in the test plan to determine the affected cell modules to be replaced. For PHEV with SP41, SP45 or SP44 High-voltage battery unit: Cell modules (**ABL-DIT-AT6127_SP0XZM available with ISTA version 4.32.1x, released Oct. 21, 2021**).
4. The test plan will identify the affected modules one at a time. Therefore, it is imperative to select NEXT all the way to the end of the test plan to ensure that all affected modules which are needed to complete the repair are displayed.
5. If cell modules are prompted for replacement, replace the corresponding cell modules. Follow the proper repair instructions for the specific vehicle; see REP 61 27 XXX "Removing and Replacing High-voltage Battery Cell Modules".
6. If a cell module exchange is not instructed, the vehicle is OK. -> No further measures required.

Note:

Please verify that the replacement cell modules you receive are the ones you ordered and were boxed correctly. The part numbers received must cross-reference to the EPC part# POS (positive) or NEG, and install them in the correct position in the high-voltage battery as per the illustration below.

Note:

The replacement cell modules voltages need to be balanced prior to installation, as per the repair instructions (Preliminary work - Adjust charging voltages of the replacement module(s) to remaining modules). This operation is included in the allocated time below.

Note:

Please make sure to update your high-voltage equipment (EOS tester and Deutronics charger) to the latest software.

Note:

We will require the ISTA Operations Report from the test session (ISTA Protocol) to be attached to the Recall IDS ticket to verify the correct of modules are ordered.

Note:


The diagnosis of the cell modules is only available with the ISTA version 4.32.1x.

Note:

A TC case is NOT necessary to order the replacement HV battery cell modules as per this campaign. However, in the case of a vehicle that is showing the campaign as OPEN but the test plan reveals NO defective modules; please submit a TSARA for “ SIB 61 13 21 - no defective modules detected” case for further instruction.

Note:

The date in the serial number of the High-voltage module can be displayed in two different formats:

 <p>BMW 6127 8658345-11 728838 17 DE 21-02-20 00171 ZM19 07WME8M</p>	<p>Variant A: YYMMDD Variant B (shown here): DDMMYY</p>
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PARTS INFORMATION

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Parts for G05-

Part Number for Technical Campaign	Description	Quantity
61 27 8 843 413 Or 61 27 8 855 567	High-voltage battery module (34 AH NEG) only G05 (6 max)	As needed
61 27 8 843 414 Or 61 27 8 855 568	High-voltage battery module (34 AH POS) only G05 (6 max)	As needed
39 10 6 865 725	Multi-purpose bolt	8
61 25 8 488 573	Screw	5
07 14 7 446 989	Hexagon bolt with washer (M8x25)	1
07 14 3 428 484	Hexagon bolt with washer (M8x30)	4
33 32 6 775 040	Hexagon bolt with washer (M14x1.5x148)	2
31 10 6 861 942	Hexagon bolt with washer (M10x35)	4
33 12 7 607 158	Recessed nut repair kit (M39x1.5x20)	1
26 11 7 523 709	Hexagon bolt (M12x1.5x58-ZNS3)	3

51 61 9 908 657	Hexagon bolt (M10X25.10.9.ZNS)	6
18 32 5 A0A 109	V-clip (D = 80 mm)	1
18 30 9 909 376	Hexagon screw (M8X25)	1
07 11 9 904 024	Hexagon nut (M8-ZNS3)	2
18 30 7 525 607	Hexagon nut (M8) - rounds to 5 pcs	1
07 11 9 906 938	Combination hexagon bolt (M12x25x1.5 10.9)	6
61 27 8 606 057	ISA screw (M6 GFX85-10.9-S)	48
07 14 9 909 495	Screw (M6x30)	16
11 51 9 908 732	Torx screw (M6x30)	8
07 12 9 908 570	ISA screw (V-M6 GFX16)	8
61 27 7 934 438	Seal	1
61 27 7 934 440	Seal	1
61 27 7 934 441	Seal	1
61 27 8 697 233	Screw	38
61 27 8 697 234	Screw	71
61 27 8 487 619	Gasket	2
64 53 9 284 018	Gasket ring (d= 11 mm)	18
64 53 9 284 850	Gasket ring (d= 15 mm)	2

Additionally, other small parts that are not specified above, such as one-time use screws, nuts, O-rings and seals, which must be replaced according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue according to the respective vehicle type and invoiced under the special defect code.

Note:

Modules are designed as Positive and Negative modules (with different orientation and part numbers). When replacing modules, verify in EPC the correct part (POS/NEG) and reinstall according to their original position. See below.

SP44 HV Battery (G05) modules-

G05 modules (SP44 HV battery) are:

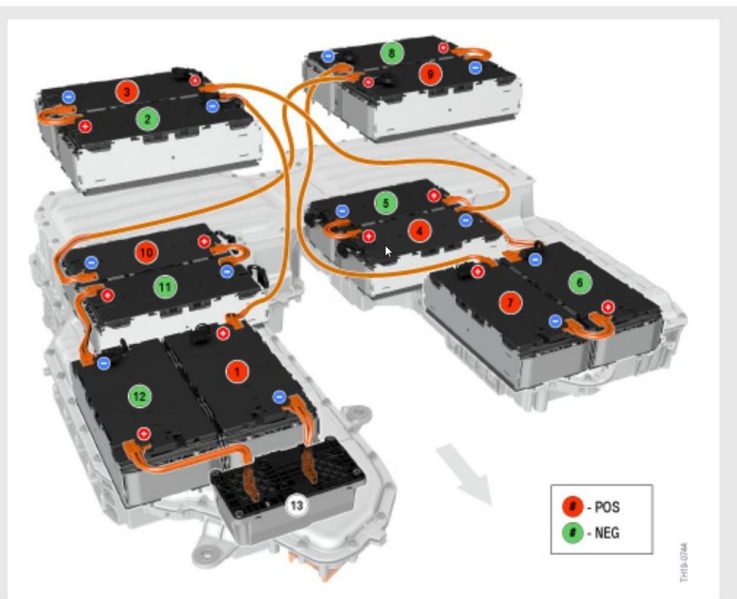
NEG (01) or POS (02)

Use EPC diagram to verify the correct module part number (01/02) for NEG or POS modules.

Use the illustration on the right to match the part# with the correct module installation location.

For example:

- Module 12 is **NEG (01)**
- Module 1 is **POS (02)**
- Module 11 is **NEG (01)**
- Module 10 is **POS (02)**
- Module 2 is **NEG (01)**
- Module 3 is **POS (02)**
- Module 8 is **NEG (01)**
- Module 9 in **POS (02)**
- Module 5 is **NEG (01)**
- Module 4 is **POS (02)**
- Module 6 is **NEG (01)**
- Module 7 in **POS (02)**



SP41 HV Battery (G01/G20/G20/G12) modules-

G01/G20/G30/G12 LCI modules (SP41 battery) are:

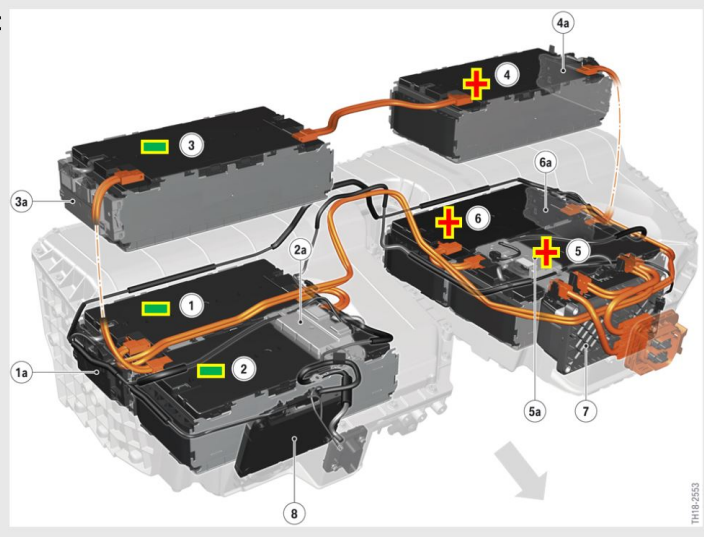
NEG (01) or POS (02)

Use EPC diagram to verify the correct module part number (01/02) for NEG or POS modules.

Use the illustration on the right to match the part# with the correct module installation location.

For example:

- Module 1 is **NEG (01)**
- Module 2 is **NEG (01)**
- Module 3 is **NEG (01)**
- Module 4 is **POS (02)**
- Module 5 is **POS (02)**
- Module 6 is **POS (02)**



TM18-2053

Parts for G01-

Part Number for Technical Campaign	Description	Quantity
61 27 8 843 411 Or 61 27 8 855 565	High-voltage battery module (34 AH NEG) (3 max)	As needed
61 27 8 843 412 Or 61 27 8 855 566	High-voltage battery module (34 AH POS) (3 max)	As needed
07 11 9 908 596	M12x1.5x48) screw	4
61 27 8 606 057	ISA screw (M6 GFX85-10.9-S)	24
07 12 9 908 570	ISA screw (V-M6 GFX16)	8
61 27 8 677 638	Hexagon bolt with inside Torx (M6x25 mm)	49
61 27 8 620 917	Seal for high-voltage battery	1
07 14 7 413 212	Combination hexagon bolt (M12x40x1.5 10.9)	3
26 11 7 523 708	Hexagon bolt (M12x1.5x44-ZNS3)	3
61 25 8 632 010	Hexagon bolt (M10x38)	2
33 12 7 607 158	Recessed nut repair kit (M39x1.5x20)	1
18 30 8 631 986	V-clip (D = 80 mm)	1
07 11 9 906 089	Collar nut (M8-8-SC-ZNNIV)	3
61 27 8 487 619	Gasket	1
64 53 9 284 018	Gasket ring (d= 11 mm)	9
64 53 9 284 850	Gasket ring (d= 15 mm)	2
64 53 9 284 020	Gasket ring (d= 8 mm)	3

Additionally, other small parts that are not specified above, such as one-time use screws, nuts and seals, which must be replaced according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue according to the respective vehicle type and invoiced under the special defect code.

Parts for G12, G30-

Part Number for Technical Campaign	Description	Quantity
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Campaign		
61 27 8 843 411 Or 61 27 8 855 565	High-voltage battery module (34 AH NEG) (3 max)	As needed
61 27 8 843 412 Or 61 27 8 855 566	High-voltage battery module (34 AH POS) (3 max)	As needed
61 27 8 606 057	ISA screw (M6 GFX85-10.9-S)	24
26 11 7 527 475	Hexagon bolt	3
26 12 7 536 563	Hexagon bolt (M12x1.5x58-ZNS3)	3
18 30 8 631 986	V-clip (D = 80 mm)	1
07 11 9 904 024	Hexagon nut (M8-ZNS3)	4
18 30 9 909 376	Hexagon bolt	1
07 14 7 413 212	Combination hexagon bolt (M12x40x1.5 10.9)	6
07 12 9 908 570	ISA screw (V-M6 GFX16)	4
61 27 8 620 917	Seal for high-voltage battery	1
61 27 8 677 638	Hexagon bolt with inside Torx (M6x25 mm)	49
61 25 8 632 010	Hexagon bolt (M10x38)	2
61 27 8 487 619	Gasket	1
64 53 9 284 018	Gasket ring (d= 11 mm)	9
64 53 9 284 850	Gasket ring (d= 15 mm)	1
64 53 9 284 020	Gasket ring (d= 8 mm)	3
64 53 9 284 019	Gasket ring (d= 17 mm)	1

Additionally, other small parts that are not specified above, such as one-time use screws, nuts and seals, which must be replaced according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue according to the respective vehicle type and invoiced under the special defect code.

Parts for G20-

Part Number for Technical Campaign	Description	Quantity
61 27 8 843 411 Or 61 27 8 855 565	High-voltage battery module (34 AH NEG) (3 max)	As needed
61 27 8 843 412 Or 61 27 8 855 566	High-voltage battery module (34 AH POS) (3 max)	As needed
61 25 8 632 010	Hexagon screw (M10x38)	2
26 11 7 523 709	Hexagon bolt (M12x1.5x58-ZNS3)	3
26 12 7 536 563	Hexagon bolt (M12x1.5x58-ZNS3)	3
33 12 7 607 158	Recessed nut repair kit (M39x1.5x20)	1
18 30 8 631 986	V-clip (D = 80 mm)	1
07 11 9 904 024	Hexagon nut (M8-ZNS3)	1
18 30 7 525 607	Hexagon nut (M8) - rounds to 5 pcs	1
33 30 6 861 221	Torx screw (ISA M12x35-10.9)	6

61 27 8 606 057	ISA screw (M6 GFX85-10.9-S)	24
07 12 9 908 570	ISA screw (V-M6 GFX16)	8
61 27 8 620 917	Seal for high-voltage battery	1
61 27 8 677 638	Hexagon bolt with inside Torx (M6x25 mm)	49
61 27 8 487 619	Gasket	1
64 53 9 284 018	Gasket ring (d= 11 mm)	9
64 53 9 284 850	Gasket ring (d= 15 mm)	1
64 53 9 284 020	Gasket ring (d= 8 mm)	2

And, for all:

Part Number	Description	Quantity
83 19 2 468 442	Ht-12 Coolant (1 gal concentrate)	Sublet as needed
Or:		
83 19 5 A32 851	HT-12 Antifreeze RTU (Bulk 1/10 Liter) (Pre-mix)	QTY as needed
83 19 2 446 563	Refrigerant R1234yf	Qty if/as needed

Additionally, other small parts that are not specified above, such as one-time use screws, nuts and seals, which must be replaced according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue according to the respective vehicle type and invoiced under the special defect code.

Recalled Part Retention

Recalled parts that are removed from BMW vehicles cannot be used for resale! The recalled parts are the property of BMW NA.

Your center is responsible for the proper identification, storage and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by BMW NA through DCSnet.

The high-voltage (HV) battery module return process that is specific to this Recall is still being finalized, in the short-term and in accordance with local ordinances, please retain the HV battery modules until the special return process becomes available.

Please **DO NOT** return these recalled HV battery modules directly to the WPRC or through the current HV Battery return process.

There is now updated training and process information bulletins available for returning these recalled HV battery cells, please refer to:

- **Bulletin #: B-2-0321-0301 - Required training information for returning defective high-voltage batteries.**
- **Bulletin #: B-2-0321-0601 - HV BATTERY RECALL RETURN PROCESS**

For more information refer to CenterNet: "Menu>BMW>Aftersales>Business Development & Marketing Portal>Batteries>HV Training Module".

Please DO NOT return these recalled HV battery modules directly to the WPRC.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below together with the additional job/work labor, job/repair work time operation and the part numbers listed above that apply.

Plus work	Vehicle is already in the workshop for another repair
Main work	The vehicle arrives at your center and this Recall Campaign shows open (No other Main work will be performed/claimed during this workshop visit) (Excluding work time labor operation 00 71 177)

Defect Code:	0061140600	Gx PHEV Replacing high-voltage battery cell modules
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Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work Pkg	Labor Operation	Description	Labor Allowance
# 1	00 71 691	Checking the vehicle and removing and installing the high-voltage battery (Plus)	Refer to AIR
Or:			
# 2	00 71 176	Checking the vehicle and removing and installing the high-voltage battery (Main)	Refer to AIR

And, for the:

6-Module Configuration G01, G12, G20 and G30 (With WP # 1 or #2)

Carrying Out the Battery Service Measure

Labor Operation	Description	Labor Allowance
00 71 693	Additional job/work to remove and attach the lid (includes High-voltage battery unit final test after repairing the high-voltage battery unit)	11 FRU (G01/G12/G20/G30)
And:		
00 71 177	6-Module Configuration: Job/repair work time (WT) for replacing one or more modules (top and/or bottom) in addition to 00 71 691 or 00 71 176 and 00 71 693	WT: (See below)

Work time labor operation code 00 71 177 is not considered a Main labor operation.

A. **00 71 177 – Front Modules (up to 2)**

Labor Description	Cell(s)	FRU
Replacing a cell module (# 5 POS) (Front Left);	1	4
Or:		
Replacing a cell module (# 2 NEG) (Front Right)	1	6
Or:		
Replacing a cell module (Both) (Front Left and Right)	2	10 Total

Or/and (plus B up to a total of 3 cells only):

B. **00 71 177 – Top Rear Modules (up to 2)**

Labor Description	Cell(s)	FRU
Replacing a cell module (# 4 POS) (Top Rear Left)	1	4
Or:		
Replacing a cell module (# 3 NEG) (Top Rear Right)	1	3
Or:		
Replacing a cell module (Both) (Top Rear Left and Right)	2	7 Total

Or:

C. **00 71 177 – Front and Top Rear Modules (All 4, A - 10 FRU plus B - 7 FRU)**

Labor Description	Cell(s)	FRU
Replacing a cell module (All) (Front and Rear Top)	4	17 Total

Or:

D. **00 71 177 – Rear Bottom Modules (up to 2)**

Including the rear Top Modules as required (up to 2, for a total of 4)

Labor Description	Cell(s)	FRU
Replacing a cell module (# 6 POS/ # 4 Pos) (Bottom/Top, Rear Left)	1 up to 2	12
Or:		
Replacing a cell module (# 1 NEG/ # 3 NEG) (Bottom/Top, Rear Right)	1 up to 2	12
Or:		
Replacing a cell module (Both) (Bottom/Top Rear, Left and Right)	2 up to 4	24 Total

Or:

E. 00 71 177 – Front (All 2), Rear Bottom (All 2)/Top Modules (0 to 2) (A - 10 FRU plus D - 24 FRU)

Labor Description	Cell(s)	FRU
Replacing a cell module (Front, Bottom/Top Rear)	4 to 6	34 Total

Or, for the:

12-Module Configuration G05 (With WP # 1 or #2)

Carrying Out the Battery Service Measure

Labor Operation	Description	Labor Allowance
00 71 693	Additional job/work to remove and attach the lid (includes High-voltage battery unit final test after repairing the high-voltage battery unit)	8 FRU (G05)
And:		
00 71 177	12-Module Configuration: Job/repair work time (WT) for replacing one or more modules (Front, top and/or bottom) (includes High-voltage battery unit final test after repairing the high-voltage battery unit) in addition to 00 71 691 or 00 71 176 and 00 71 693	WT: (See below)

A. 00 71 177 – Front Modules (up to 4)

Labor Description (#1 - #7 POS and #6 - #12 NEG)	Cell(s)	FRU	FRU Total
Replacing a cell module (Front – First Cell)	1	24	24; plus
Replacing each additional cell module (Front)	2	4	28; plus
Replacing each additional cell module (Front)	3	4	32; plus
Replacing each additional cell module (Front - All)	4	4	36

Or/and (plus B up to a total of 7 Cells only):

B. 00 71 177 – Rear Top Modules (up to 4)

Labor Description (#3 - #9 POS and #2- #8 NEG)	Cell(s)	FRU	FRU Total
Replacing a cell module (Top – First Cell)	1	14	14; plus
Replacing each additional cell module (Top)	2	6	20; plus
Replacing each additional cell module (Top)	3	6	26; plus
Replacing each additional cell module (Top - All)	4	6	32

Or:

C. 00 71 177 – Front and Rear Top Modules (All 8, A - 36 FRU plus B - 32 FRU)

Labor Description (#1, #3, #7, #9 POS and #2, #6, #8, #2 NEG)	Cell(s)	FRU
Replacing a cell module (Front and Rear Top – All Cells)	8	68 Total

Or/and (plus A up to a total of 11 Cells only):

D. 00 71 177 – Rear Bottom Modules (up to 4); and as required Including (B) the Rear Top Modules (up to 4, 8 in total)

Labor Description (#3, #4, #9, #10 POS and #2, #5, #8, #11 NEG)	Cell(s)	FRU	FRU Total
Replacing a cell module (Bottom/Top – First)	1 up to 2	36	36; plus
Replacing each additional cell module (Bottom/Top)	2 up to 4	5	41; plus
Replacing each additional cell module (Bottom/Top)	3 up to 6	5	46; plus
Replacing each additional cell module (Bottom/Top)	4 up to 8	5	51

E. 00 71 177 – Front, Rear Bottom and Top Modules (up to a total of 11 Cells only)

Labor Description (Front, Rear Bottom/Top)	Cell(s)	FRU	FRU Total
Replacing a cell module (Front - First); and	1	24	24 plus
Replacing a cell module (Rear Bottom/Top - First)	1 up to 2	36	60
Labor Description (Front – Additional)	Cell(s)	FRU	Plus
Replacing each additional cell module (Front)	2	4	As applicable
Replacing each additional cell module (Front)	3	4	As applicable
Replacing each additional cell module (Front - All)	4	4	As applicable
Labor Description (Rear Bottom/Top – Additional)	Cell(s)	FRU	Plus (And/or)
Replacing each additional cell module (Bottom/Top)	2 up to 4	5	As applicable
Replacing each additional cell module (Bottom/Top)	3 up to 6	5	As applicable
Replacing each additional cell module (Bottom/Top)	4 up to 8	5	As applicable

3 Front and 4 Bottom/4 Top Cell Modules (11 Total) = 83 FRU

4 Front and 4 Bottom/3 Top Cell Modules (11 Total) = 82 FRU

4 Front and 3 Bottom/4 Top Cell Modules (11 Total) = 82 FRU

Or:

F. 00 71 177 – Front (All 4), Rear Bottom (All 4)/Rear Top Modules (0 to 4) (A - 36 FRU plus D - 51 FRU)

Labor Description	Cell(s)	FRU Total
Replacing cell modules (Front, Rear Bottom and Top Modules)	8 to 12	87

Note: Only claim labor operation 00 71 177 one-time for the total applicable FRU allowance that applies.

Claim Repair Comments

Unless otherwise required by State law, only reference the SIB number, the work package (Pkg) number performed and when applicable (For WP #1 or # 2), the number of cell modules (front, rear top and/or bottom) that were replaced in the RO technician notes and in the claim comments.

For example: B61 13 21 WP 1 with 1 bottom module replaced.

And, as needed:

Sublet – Bulk Materials (RO and Claim Comments Required)

Sublet Code	Amount	Description
4	Up to \$15.00	Reimbursement for the repair-related bulk materials (Do not use the BMW part numbers for claim submission)

Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (BMW part numbers) is at the dealer net price amount for the quantities used plus your center's handling.

BMW Antifreeze/Coolant: Claim the corresponding sublet dollar amount for the quantity needed to replace what was drained with a 50/50 coolant/water solution.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections.
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture as pdf B611321_2021-BMW-MINI-MY2020-2021-PHEV-F60-Gxx-HV-Battery-FAQ-\(24Sep2021\)1.pdf](#)

[picture as pdf B611321_PHEV High Voltage Battery Recall_Enhanced Rental Procedure1.pdf](#)

[picture as pdf B611321 B-2-0321-0601 HV Battery Recall Return Process1.pdf](#)

[picture as pdf B611321 Recall Notice1.pdf](#)