



AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective July 21, 2022) on a small number of Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between December 2, 2021 and June 30, 2022.

Affected vehicles are not to be driven or charged and to be parked away from any buildings.

During supplier production, the high-voltage battery may not have been produced to specifications. A short-circuit could occur which could lead to a thermal event. The affected high-voltage battery cell module will be replaced.

The BMW Customer Relations department will be reaching out to the affected customers by phone on July 22, 2022 and will be in contact with their facing dealer. Customers will be provided alternate transportation until parts become available.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture as pdf B611522 Recall Notice.pdf](#)

[picture as pdf B611522_2022-MY2022-2023-G26BEV-i20-HV-Battery-FAQ-\(21Jul2022\).pdf](#)