



RECALL 18E-092: CHECK THE BMW TURBOCORD PORTABLE EV CHARGER CABLE

This Service Information Bulletin (Revision 1) replaces SI B61 18 18 **dated November 2018**.

What's New (Specific text highlighted):

- Affected Customers (wording/text)

Model

F15 (X5 xDrive40e) Model Years 2016 to 2018	F30 (330e) Model Years 2016 to 2018	G12 (740Le xDrive) 2017 to 2019	G30 (530e, 530e xDrive) 2018 to 2019
I01 (i3 BEV, i3 Rex) Model Years 2014 to 2019	I01 (i3 Sport BEV, i3 Sport Rex) Model Years 2018 to 2019	I12 (i8) Model Years 2014 to 2019	I12 (i8 Roadster) Model Year 2019

Situation

The BMW Group is conducting a Voluntary Safety Recall (effective November 21, 2018) on certain BMW branded "accessory equipment" TurboCord Portable EV Chargers.

The TurboCord Portable EV Charger is an accessory that supplements the vehicle's standard equipment, it can be used interchangeably with all Model Year 2014-2019 BMW Electric (BEV) and Plug-In-Hybrid (PHEV) vehicles.

Affected Customers

This bulletin applies to "customers" who either purchased or were provided with accessory TurboCord Portable EV Charger cables.

As a result, this specific Recall will NOT show as an "Open" campaign when checked either in the DCSnet Warranty Vehicle Inquiry, AIR or ISPA Next.

The Affected Customers were sent an equipment-related recall notification letters beginning on November 19, 2018.

Vehicles with TurboCord Portable EV Charger Cables as Ordered Equipment

For those vehicles that were **ordered and delivered** with the accessory TurboCord Portable EV Charger cable (Monroney label line item), please refer to Service Information bulletins:

[B61 12 18](#) and [B61 13 18](#) - Recall 18V-652: Check BMW TurboCord Portable EV Charger

The corresponding recall repair claims for these vehicles must be submitted as outlined in the two (2) Service Information bulletins listed above.

Cause

Affected TurboCord Portable EV Charger cables were not produced to specification, one or more incompatible capacitors were used on the printed circuit board during assembly.

An affected cable could experience a thermal event or present a shock hazard to the end user.

Procedure

A. When the customer arrives with their vehicle and their notification letter to your workshop with one or more BMW TurboCord Portable EV Charger cables

- For the serial numbers that are a "**bad part(s)**" according to the "Serial Number Check," please provide the customer with **new "good" replacement part(s)** and retain the bad parts for return to the WPRC; or
- For the serial numbers that are "**good part(s)**" according to the "Serial Number Check," **no action** is required.

For A1 and A2, submit the claim using the customer's VIN.

B. When the customer arrives with their vehicle and their notification letter to your workshop, but they do not own a BMW TurboCord Portable EV Charger cable

1. No action or claim submission is required.

C. When the customer arrives without a vehicle to your workshop with one or more BMW TurboCord Portable EV Charger cables

1. For the serial numbers that are a **“bad part(s)”** according to the “Serial Number Check,” please provide the customer with **new “good” replacement part(s)** and retain the bad parts for return the WPRC; or
2. For the serial numbers that are **“good part(s)”** according to the “Serial Number Check,” **no action** is required.

For this claim submission, find and use a VIN from your vehicle history file that is **not affected** by Recall 18V-652.

Also include a repair order/claim comment identifying that the selected VIN was used for claim submission only.

The BMW branded accessory TurboCord Portable EV Charger (110/240V)

Locations of the Product Serial Number



The location of the serial number on the TurboCord Portable EV Charger cable's shipping box is on the product label



The location of the serial number on the TurboCord EV charger's body plug.



Important Note: If the customer has a non “BMW” branded TurboCord Portable EV Charger, please advise the customer to contact the retailer/seller from which it was purchased to find out if their charger is affected.

[Parts Information](#)

Part Number	Description	Quantity
61 44 2 448 670	BMW TurboCord Charger	1 or more as applicable

Also see Parts Bulletin B2-1118-0701.

[Retention of Recalled Equipment Parts](#)

The parts replaced and submitted through this Recall claim entry procedure are the property of BMW NA.

Your center is responsible for the proper identification, secure storage and documentation of these Recall parts until your center is requested to return them to the Warranty Parts Return Center (WPRC) through the normal DCSnet part return request procedure.

[Warranty Information](#)

Reimbursement for this vehicle "equipment" Recall (Inspection/part replacement) campaign will be via normal claim entry utilizing the following information:

Defect Code:	85810101NA	Check US version of BEV / PHEV charging cable accessories and replace if necessary.
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Completion "before" vehicle delivery to the customer or the vehicle is already in the workshop

Labor operation:	Labor allowance:	Description:
61 25 000	3 FRU	Work time to check the BMW TurboCord Charger cable (one or more) and if necessary, replace charging cable accessories (Plus work)

Or:

Completion after vehicle delivery to the customer (with no other Main work will be performed/claimed)

Labor operation:	Labor allowance:	Description:
61 25 000	5 FRU	Work time to check the BMW TurboCord Charger cable (one or more) and if necessary, replace charging cable accessories (Main Work)

Note: When no replacement BMW TurboCord Portable EV Charger cable(s) are claimed because the serial numbers are "**good part(s)**" according to the "Serial Number Check, please explain that on the repair order and the claim comments.

Supporting Materials

[picture as pdf 2018-eVehicles-BMW-TurboCordPortableCharger-QA-\(19Oct2018\).pdf](#)

[picture as pdf 18E-092_Final Customer Letter.pdf](#)

[picture as pdf Faulty Serial Numbers Check_BMW_MINI.pdf](#)

[picture as pdf B611818 Recall Notice.pdf](#)