



## RECALL 20V-490: HIGH-VOLTAGE BATTERY

**What's New:**

- Entire Bulletin
- This Delivery Stop has been upgraded to a Recall

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. All the vehicles affected in this defect code are dealer inventory vehicles.

**MODEL**

E-Series	Model Description	Production Date
G01	X3 xDrive30e Sports Activity Vehicle (SAV)	June 30, 2020 – August 6, 2020
G05	X5 xDrive45e SAV	August 4, 2020
G20	330e Sedan	May 19, 2020 – June 18, 2020

**AFFECTED VEHICLES**

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

**SITUATION**

BMW AG has issued a Delivery Stop (effective August 7, 2020) on certain Model Year 2020-2021 BMW Hybrid-Electric vehicles that were produced between May 19, 2020 and August 6, 2020.

As of August 14, 2020, this Delivery Stop has been upgraded to a Recall. Please re-check your dealer inventory as the VIN list has changed.

**Attention!!**

**The vehicle's high-voltage (HV) battery is not to be charged until you've completed the charging history test plan and confirmed that a prior charge has been successfully completed to 100% state of charge (SOC).**

If the vehicle has **NOT** had a charging process completed to **100% SOC**; this vehicle must **NOT BE RELEASED** (or retailed to a customer). Refer to the attachment procedure for more information. No parts are to be replaced by the dealer and the vehicle will need to be returned to BMW of North America (BMW NA) for further testing.

BMW NA is currently working on the instructions for the transport of the vehicle, which will be provided in the next bulletin update.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

**CAUSE**

On Plug-in Hybrid Electric Vehicle (PHEV) models, the HV battery may not have been produced to specifications. When charging the battery to near its full state of charge, this could lead to a short-circuit and, in rare cases a thermal event.

**CORRECTION**

The vehicle will be inspected and, if necessary, returned to BMW NA for further testing.

**PROCEDURE**

Refer to the attachment.

**PARTS INFORMATION**

None required.

**WARRANTY INFORMATION**

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below that applies:

<b>Defect Code:</b>	<b>0061560500</b>
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Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 69 872	Check the charging history <b>(if 100% SOC), No repair is necessary.</b>	4 FRU
Or:			
# 2	00 69 873	Check the charging history <b>(if not 100% SOC), the vehicle will be sent back to BMW NA.</b>	4 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B61 19 20 WP 1), unless otherwise required by State law.

### QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department

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### Supporting Materials

[picture as pdf B611920 Recall Notice.pdf](#)

[picture as pdf B611920 attachment Procedure\\_RECALL\\_20V\\_490 HIGH\\_VOLTAGE BATTERY\\_2.pdf](#)

[picture as pdf B611920\\_2020-BMW-MINI-MY2020-2021-PHEV-Fxx-G0x-HV-Battery-FAQ-\(14Aug2020\).pdf](#)