



## MODEL

E-Series	Model Description	Affected Option Code
G30 PHEV	530e iPerformance	SA 4VC BMW Wireless Charging

## SITUATION

BMW is conducting a limited field test of an inductive HV charging system, to learn more about customer's acceptance of such a "state of the art" technology. A small sample of 200 G30e, 530e iPerformance vehicles has been retailed to customers in the San Francisco and Los Angeles areas.

The customer may complain that there is an issue with the wireless charging system.

Note: This information only pertains to the 200 G30 PHEV vehicles with option code (SA 4VC BMW Wireless Charging) that are part of the wireless charging pilot program in California.

## CAUSE

Possible wireless charging error.

## CORRECTION

To diagnose **only** wireless charging issues, the vehicle must be brought to a BMW dealer with a wireless charging Ground Pad Module (GPM) and a TSARA case must be submitted. Once the TSARA case is received further assistance will be provided.

The available BMW dealers with a GPM are listed below:

- Stevens Creek BMW
- Crevier BMW
- New Century BMW

Note: This does not include when the customer has lost their GPM WLAN code (password) which can be retrieved at any BMW dealer. Please refer to the Advanced Information (AI) titled "Retrieving the WLAN code for the wireless charging pad installation" for more information.

## WARRANTY INFORMATION

Not Applicable.