



## RECALL 20V-528: HEADLAMP (SCENIC-LIGHT) LENS

This Service Information Bulletin (Revision 4) replaces SI B63 04 20 **dated September 2020**.

**What's New** (Specific text highlighted):

- Procedure
- Warranty

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

**MODEL**

| E-Series | Model Description            | Production Date                |
|----------|------------------------------|--------------------------------|
| F95      | X5 M Sports Activity Vehicle | July 27, 2020 – August 3, 2020 |
| F96      | X6 M Sports Activity Coupe   | July 25, 2020 – August 3, 2020 |
| G05      | X5 Sports Activity Vehicle   | July 25, 2020 – August 3, 2020 |
| G06      | X6 Sports Activity Coupe     | July 25, 2020 – August 3, 2020 |
| G07      | X7 Sports Activity Vehicle   | July 28, 2020 – August 3, 2020 |

**AFFECTED VEHICLES**

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the “Service Menu” of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

**SITUATION**

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 26, 2020) on a small number of Model Year 2020-2021 BMW vehicles that were produced between July 25, 2020 and August 3, 2020.

The left and/or right headlamp may contain a specific version of the “scenic-light” lens which allows for blue light to illuminate. This lens may not meet a Federal requirement, because the blue light is outside of the allowable light color spectrum.

The Recall Notice and Q&A have been attached for further information.

**CAUSE**

The incorrect headlight(s) may have been installed during production.

**CORRECTION**

Inspect the headlights and replace if necessary.

Note: Most vehicles will NOT fail the inspection listed in the Procedure. If a blue light is found during the inspection, it is recommended to closely re-inspect in dark conditions to be absolutely sure headlight replacement is necessary. **ALL headlights replaced WILL be inspected for the presence of blue lights during the Parts Return process.**

**PROCEDURE**

In the following procedure, the color of **light emitted** from the “scenic light” on the “X shaped finisher” inside the headlight will be inspected. The color of the plastic finisher is NOT being inspected and WILL be blue (which indicates a laser light); this is OK.

1. Adjust the headlight switch so that only the parking lights (halos) are set to “on”. Ensure the headlights are turned OFF. Inspection will not be possible with the headlights on.

2. Inspect the color of the light emitted from the X shaped finisher within the headlight. The photo below shows an example of a vehicle with one blue light on the passenger side (NOT OK) and one white light on the driver side (OK).



3. Are BOTH headlights emitting a white light?

**Yes:** No correction is needed

**No:** Replace whichever headlight is emitting the blue light following the applicable repair instructions within ISTA for the model of vehicle being repaired.

**Note:** Programming/Encoding is **NOT** required if a headlight requires replacement to complete this recall.

**Notes for the inspection-**

- The light can, at times, be difficult to inspect depending on lighting conditions within the workshop. A dark area will make inspection easier.
- Do not attempt to inspect the light with the headlights on, as it will make inspection impossible. Only parking lights should be illuminated during inspection.
- A visual inspection without powering the vehicle is IMPOSSIBLE. The lens is not visible. The vehicle MUST be turned on and set to have the parking lights on only.

The photo below showing a white (OK) scenic light inspected in dark conditions.



## PARTS INFORMATION

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

**Note:** TeileClearing (TC) Authorization is not required for parts being replaced as part of this recall.

| Part Number     | Description                                       | Quantity       |
|-----------------|---|----------------|
| 63 11 7 933 343 | Headlight, laser light, left (G05, G06, F95, F96) | 1 if necessary |
| 63 11 7 933 344 | Headlight, laser light, right (G05 G06, F95, F96) | 1 if necessary |
| 63 11 7 489 213 | Plug  | 2 if necessary |
| 63 11 9 852 959 | Headlight, laser light, left (G07)                | 1 if necessary |
| 63 11 9 852 960 | Headlight, laser light, right (G07)               | 1 if necessary |

Additionally, other small parts that are not specified above, such as one-time use screws, nuts and seals, which must be replaced according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue according to the respective vehicle type and invoiced under the special defect code.

## WARRANTY INFORMATION

**Note:** As stated in the PROCEDURE section, programming/encoding is NOT required if a headlight requires replacement to complete this recall.

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers listed above that apply:

|                     |                   |  |
|---------------------|-------------------|--|
| <b>Defect Code:</b> | <b>0063720100</b> | <b>F95 F96 G05 G06 G07 Check headlight housing (staging light)</b> |
|---------------------|-------------------|--|

**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop-**

| Work Pkg | Labor Operation | Description (Plus work)   | Labor Allowance |
|----------|-----------------|---|-----------------|
| # 1      | 00 69 890       | Check the staging light lenses in both headlights <b>(no repair is necessary)</b> | 3 FRU           |
| Or:      |                 |   |                 |
| # 2      | 00 69 891       | Check and <b>replace left</b> headlight housing                                   | 23 FRU (G07);   |

|     |           |  |  |
|-----|-----------|--|--|
|     |           | (laser) (Includes adjusting the headlights)  | 24 FRU (F95/G05);<br>26 FRU (F96/G06)                  |
| Or: |           |  |  |
| # 3 | 00 69 892 | Check and <b>replace right</b> headlight housing (laser) (Includes adjusting the headlights)           | 23 FRU (G07);<br>24 FRU (F95/G05);<br>26 FRU (F96/G06) |
| Or: |           |  |  |
| # 4 | 00 69 893 | Check and <b>replace left and right</b> headlight housings (laser) (Includes adjusting the headlights) | 31 FRU (G07);<br>32 FRU (F95/G05);<br>34 FRU (F96/G06) |

Or:

**The vehicle arrives at your center and this Recall shows open (No other main work will be performed or claimed during this workshop visit)-**

| Work Pkg | Labor Operation | Description (Main work)  | Labor Allowance  |
|----------|-----------------|--|--|
| # 5      | 00 69 337       | Check the staging light lenses in both headlights <b>(no repair is necessary)</b>                      | 5 FRU  |
| Or:      |                 |  |  |
| # 6      | 00 69 338       | Check and <b>replace left</b> headlight housing (laser) (Includes adjusting the headlights)            | 24 FRU (G07);<br>25 FRU (F95/G05);<br>27 FRU (F96/G06) |
| Or:      |                 |  |  |
| # 7      | 00 69 339       | Check and <b>replace right</b> headlight housing (laser) (Includes adjusting the headlights)           | 24 FRU (G07)<br>25 FRU (F95/G05);<br>27 FRU (F96/G06)  |
| Or:      |                 |  |  |
| # 8      | 00 69 340       | Check and <b>replace left and right</b> headlight housings (laser) (Includes adjusting the headlights) | 33 FRU (G07);<br>34 FRU (F95/G05);<br>36 FRU (F96/G06) |

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B63 04 20 WP 1), unless otherwise required by State law.

And, as applicable:

### Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Please refer to [SI B01 29 16](#) for additional information.

### Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

### QUESTIONS REGARDING THIS BULLETIN

|                     |  |
|---------------------|--|
| Technical inquiries | Submit feedback at the top of this bulletin  |
| Warranty inquiries  | Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal |
| Parts inquiries     | Submit an IDS ticket to the Parts Department   |

#### Supporting Materials

[picture\\_as\\_pdf B630420 Recall Notice.pdf](#)

[picture\\_as\\_pdf B630420\\_2020-BMW-MY2020-2021-F95-96-G05-06-07-HeadlampLens-FAQ-\(26Aug2020\).pdf](#)