



This Service Information bulletin replaces SI B64 09 18 **dated August 2018**

### What's New:

- Situation - Updated
- Cause – added
- Correction – added
- Procedure - added
- Warranty information - added

## MODEL

G12 PHEV (7 Series)	G30 PHEV (5 Series)
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## SITUATION

A Delivery Stop has been issued (effective August 2, 2018) on Model Year 2019 BMW 5 Series and 7 Series vehicles produced from June 11, 2018 – July 20, 2018. The remedy will involve programming the IHKA (Integrated Heating and Air Conditioning) control unit. There are no parts needed.

Approximately 1,373 vehicles affected by this delivery stop.

## AFFECTED VEHICLES

Affected vehicles will show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next. The affected vehicles will be identified with the description: **STOP013286 B640918 Delivery Stop: Program Control Unit (IHKA)**

## CAUSE

A software error in the IHKA (Integrated Heating and Air Conditioning Automatic) control module can lead to fault code "IHKA-DTC 0x8013FE software runtime error" being stored.

If the fault is stored a second time during a drive cycle then the MIL (Malfunction Indicator Lamp) will turn on.

## CORRECTION

Program the vehicle using ISTA 4.12.41 or higher.

## PROCEDURE

Program the vehicle using ISTA 4.12.41 or higher to the appropriate I-Level shown below


G30 (5 Series Sedan)	S15A-18-07-540
G12 (7 Series Sedan)	S15A-18-07-540

Note that ISTA Next will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply ([SIB04 23 10](#)).

For information on programming and coding with ISTA, refer to CenterNet / TIS / Technical Documentation / Programming and Diagnostics / Programming Documentation

## WARRANTY INFORMATION

 Reimbursement for this Delivery Stop will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>0064970100</b>	
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**Completion “before” vehicle delivery to the customer or the vehicle is already in the workshop**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 66 870	8 FRU	Programming and coding (includes connecting an approved battery charger/power supply and performing a vehicle test) (Plus work)

Or:

**Completion after vehicle delivery to the customer (with no other Main work claimed)**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 66 205	10 FRU	Programming and coding (includes connecting an approved battery charger/power supply and performing a vehicle test) (Main work)

Or, for:

**All**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 66 871	1 FRU	Programming and coding was performed previously in conjunction with another campaign or repair (vehicle is already at the specified

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair to be performed that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

### **Vehicle Programming and Encoding**

A. The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software i-level. If one or more control module failures occur "during" this programming procedure:

- Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

B. For control module failures that occurred "prior" to performing this programming procedure:

- When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations (including diagnosis) in KSD2/AIR.

Posted: Friday, August 10, 2018

### **ATTACHMENTS**

View PDF attachment [B640918 Delivery Stop Legal](#).