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F30 PHEV (330e iPerformance Sedan)	I01 (i3)	I12 (i8 Coupe)	
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SITUATION

After the high voltage (HV) charging procedure, the stationary climate control (aka preconditioning) does not work.

CAUSE

This is part of the normal design. There is no fault or defect.

CORRECTION

In the case of a customer complaint, communicate the following procedure to the customer.

Fully charge the HV battery unit, and-

- Select drive readiness (depress the brake pedal and press the START-STOP button); OR
- Let the vehicle enter sleep mode, which takes approx. 20 minutes

- The vehicle must be locked
- Preconditioning must not be switched on
- Do not open the vehicle
- Do not activate a function via an app, such as sounding the horn or flashing the headlights
- Sleep mode must be maintained for at least 10 minutes before the preconditioning ability is reset automatically

PARTS INFORMATION

A parts replacement does not provide a remedy and is therefore not permitted.

WARRANTY INFORMATION

Not applicable