



MODEL

F06 (6 Series Gran Coupe)	F07 (5 Series Gran Turismo)	F30 (3 Series Sedan)	F30H (ActiveHybrid 3)
F31 (3 Series Sports Wagon)	F32 (4 Series Coupe)	F33 (4 Series Convertible)	F34 (3 Series Gran Turismo)
F36 (4 Series Gran Coupe)	F10 (5 Series Sedan)	F10H (ActiveHybrid 5)	F12 (6 Series Coupe)
F13 (6 Series Convertible)	F01 (7 Series Sedan)	F02 (7 Series Sedan LWB)	F02H (ActiveHybrid 7)
F15 (X5)	F25 (X3)	F26 (X4)	F80 (M3 Sedan)
F82 (M4 Coupe)	F83 (M4 Convertible)	I01 (i3 BEV)	I01 (i3 REx)
I12 (i8)	Produced from July 1, 2012 to July 1, 2014	With option 609 (HU-H)	

SITUATION

The song title and/or album art does not update when streaming music from a 3rd party app such as Pandora or Spotify.

Improved KISU data (Customer Initiated Software Update) is now available for installation in these vehicles via the USB port.

Improved functionality for **HU-H**:

- Reconnection strategy
- 3rd party app metadata – album art and song title

CAUSE

The Bluetooth functionality does not meet customers' expectations.

CORRECTION

Update the KISU software.

Note: The USB stick and data referred to in the Service Action [SI B84 05 14](#) must be used.

PROCEDURE

1. Duplicate the issue.
2. Check the current I-level of the vehicle.
3. If the I-level is 14-07-500 or higher:
 - Connect the USB stick to the center console and follow the on-screen prompts.
 - Do **not** proceed to the next step.
4. If the I-level is 14-03-503 or lower:

- Program the vehicle using ISTA P 2.54.3 or higher.

Note: Target I-level 14-11-505 or higher

- Connect the USB stick to the center console and follow the attached procedure to update the vehicle's software.

Always connect a BMW approved battery charger/power supply ([SI B04 23 10](#)).

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	84 11 31 12 00	
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Procedure Steps #1 through #3

Labor Operation:	Labor Allowance:	Description:
84 99 000	3 FRU	Work time to verify the issue and install KISU data (Main work)
Or:		
84 99 000	1 FRU	Work time verify the issue and install KISU data (Plus work – Vehicle already in the workshop)

Since the “work time” FRU allowance to be claimed under labor operation 84 99 000 is specified, a separate punch time is not required when this work is done in conjunction with performing Procedure Step #4 (see below).

And, if necessary:

Procedure Step #4 (All except i3 BEV, i3 REX and i8)

Labor Operation:	Labor Allowance:	Description:
00 00 556	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

Or:

i3 BEV, i3 REX and i8

Labor Operation:	Labor Allowance:	Description:
00 00 556	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)

And:		
61 25 910	Refer to KSD2	Recharging high-voltage battery unit (to high-voltage charging unit)
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")("to EME" for the i3)

Or:

i3 BEV and i3 REx Only

Labor Operation:	Labor Allowance:	Description:
61 21 529	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery to EME") (luggage compartment service cap removed)

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

If a vehicle control module or component was working properly and/or had no related faults stored prior to vehicle programming and it fails to program correctly and/or requires initialization, this additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

Repairs to address control modules and/or components with pre-existing conditions are not eligible to be claimed under the defect code listed in this bulletin.

ATTACHMENTS

View PDF attachment [B840115 Attachment](#).